



Shareholder Communication Policy

1. OBJECTIVE OF THIS POLICY

The objective of this Shareholder Communication Policy (“this Policy”) is to provide the shareholders of Fraser & Neave Holdings Bhd (“F&NHB” or “Company”) with information about the Company to enable them to exercise their rights as shareholders in an informed manner.

This Policy outlines the approach and commitment to effective communication with shareholders of F&NHB through various established communication channels for better appreciation of the Company’s objectives, strategies and challenges as well as the quality of its management.

2. COMMUNICATION WITH SHAREHOLDERS

2.1 GENERAL MEETINGS

General meetings of the Company are the primary forum for communication with shareholders and for shareholder participation. The Company encourages shareholders to participate in general meetings physically or to appoint proxies to attend and vote at such meetings for and on their behalf if they are unable to attend.

The Company holds its annual general meeting no later than four months after the end of its financial year. A notice of meeting is announced to the local stock exchange i.e. Bursa Malaysia Securities Berhad (“Bursa Securities”), posted on the Company’s corporate website at www.fn.com.my and despatched to shareholders at least 28 days before the date of the meeting.

Other general meetings will be held as and when required.

Notices of general meetings will be accompanied by explanatory notes on the items of business and together they will seek to clearly and accurately explain the nature of business of the meeting. In this regard, the Company will be cognizant of best practices and the provisions of the Listing Requirements of Bursa Securities.

General meetings are held at a convenient location where the Chairman of the Board of Directors (“Board”), Chairmen of Board Committees, Directors, senior management and representatives from the auditors of the Company would be present and are available to answer questions from shareholders.

2.2 ATTENDANCE OF AUDITORS AT ANNUAL GENERAL MEETING

The Company will invite its auditors to attend each annual general meeting and be available to answer questions pertaining to the audit conducted for the financial year under review.

2.3 FINANCIAL AND OTHER REPORTING

The Company reports its financial results on a quarterly basis to Bursa Securities and produces annual reports in accordance with the provisions of the Listing Requirements of Bursa Securities and other applicable laws and regulations. The quarterly financial results and annual reports are made available in the Company’s corporate website as soon as practicable after their release to Bursa Securities.

From time to time, the Company communicates other information to shareholders by way of Company Announcements and/or Circular to Shareholders in compliance with the Listing Requirements of Bursa Securities.

2.4 SUSTAINABILITY REPORTING

Information on the sustainability policies and practices of the F&NHB Group is provided in the Company's Sustainability Report, which is available in the website of the Company and Bursa Securities. The Company will via the Sustainability Report keep its shareholders informed of the ways in which the Company seeks to achieve sustained profits for shareholders, develop long-term customer relationships, value its employees and manage the social environmental impact of its business.

2.5 CORPORATE WEBSITE

The Company's corporate website provides a range of information relevant to shareholders and others concerning the operation of the F&NHB Group, including among others the following:

- information about the Company;
- information on Board and Board Committees along with their respective Board Charter and Terms of Reference;
- corporate governance of the F&NHB Group;
- materials for analyst briefings;
- annual reports and sustainability reports of the Company;
- financial reporting;
- company announcements released to Bursa Securities;
- notices of general meetings;
- memorandum & articles of association of the Company; and
- summary of key matters discussed at annual general meeting;

Shareholders will receive certain shareholder communication (such as notices of general meetings and accompanying papers, circulars and annual reports) from the Company by post.

2.6 INVESTMENT MARKET COMMUNICATION

To facilitate communication between the Company, shareholders and the investment community, results briefings and press conferences are conducted with shareholders, potential investors and analysts from time to time.

3. COMMUNICATION WITH THE COMPANY

Shareholders, may at any time direct questions, request for publicly available information, and provide comments and suggestions to Directors or management of the Company. The relevant contact details are published on the Company's corporate website.

4. SHAREHOLDER PRIVACY

The Company recognizes the importance of shareholders' privacy and will not disclose shareholders' information without their consents unless required by law.

5. REVIEW OF THIS POLICY

The Board shall review this Policy at least annually in the light of new best practices and new legal or regulatory requirements.

6. DISCLOSURE OF THIS POLICY

This Policy will be published on the Company's corporate website.

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