

CARNATION® YOUR GOURMET SECRET CONTEST

By participating in the CARNATION® YOUR GOURMET SECRET Contest (“Contest”), I (“Participant”) deemed to have read and agreed to be bound by the following Terms and Conditions: -

TERMS AND CONDITIONS

1. The Contest is open to all Malaysians aged 18 and above (as of December 2021), except for the employees of F&N Beverages Marketing Sdn. Bhd. (Co. No. 004594-A) (“Organiser”) and their immediate family members, their affiliated companies, business partners, suppliers/distributors, promotion/advertising/ public relations agencies and other parties in Malaysia involved in this Contest.
2. This Contest commences on 13 December 2021, 00:00hr to 15 February 2022, 23:59hr (“Contest Period”). The Organiser reserves the right to amend, extend, or terminate the Contest Period at any time without prior notice.

QUALIFICATION CRITERIA

Purchase a minimum of RM5-00 (Ringgit Malaysia Five) of the participating products* in a single receipt (“Proof of Purchase”) will qualify for minimum one (1) entry (“Qualified Entry”) and will be provided with one (1) serial number.

Participating products*	Qualified Entry(ies)
CARNATION® Evaporated Creamer 390g	3 entries
CARNATION® Sweetened Beverage Creamer 500g	3 entries
CAP JUNJUNG® Sweetened Beverage Creamer 388g	2 entries
CAP JUNJUNG® Condensed Milk 500g	2 entries
IDEAL® Full Cream Evaporated Milk 390g	2 entries
F&N High Calcium Sweetened Creamer 500g	1 entry
F&N Vitaminised Sweetened Creamer 500g	1 entry
F&N Evaporated Creamer 390g	1 entry
F&N Evaporated Filled Milk 390g	1 entry

Example: Frankie purchased 10 cans of CARNATION® Evaporated Creamer 390g and 5 cans of IDEAL® Full cream Evaporated Milk 390g in a single receipt, he is entitled to 40 entries.

PARTICIPATION METHOD

1. To participate in this Contest, an eligible Participant shall during the Contest Period, do the following:
 - a) Purchase a minimum of RM5-00 of the participating products* in a single receipt (“Proof of Purchase”)
 - b) Answer a simple question: **The Grand Prize for CARNATION® contest is iNNOCHIEF Touch Kitchen Robot. True or False?**
2. WhatsApp a clear picture of receipt to 012-649 3373 with the following details:

CARNATION, Name, NRIC, Answer

Example: CARNATION, Frankie Ng, 900701104039, True

Keep the original receipt for verification purposes if you have been selected as the winner.

3. Entries sent via WhatsApp before 13 December 2021, 00:00hr and after 15 February 2022, 23:59hr will be disqualified automatically. Entries sent via other text messaging application other than WhatsApp will not be entertained.
4. Participant may WhatsApp as many entries as they wish but each entry must be supported with the required receipt as Proof of Purchase. Proof of WhatsApp is not proof of receipt.

CONTEST PRIZES

1. Grand Prize x five (5) winners: One (1) iNNOCHEF Touch Kitchen Robot/per winner
2. Bonus Prize x thirty-five (35) winners: One (1) Morphy Richards – Multifunction Cooking Pot/per winner
3. Weekly Prize x thirty (30) winners x 9 weeks: TNG e-Wallet Reload Pin worth RM50/per winner
4. The Organizer reserves the right to determine the model and colour of the Grand Prize and Bonus Prize. Liaison of any/or all product warranty for prize is to be forwarded to the relevant manufacturer(s) directly and return of any prizes by the winner for whatsoever reason will not be entertained.
5. Please refer to <https://www.tngdigital.com.my/help/how-it-works> for the redemption of Weekly Prize and winners are deemed bound by the terms and conditions by <https://www.tngdigital.com.my/>
6. All prizes are bound to the terms as stipulated in the letter of confirmation/prize agreement/prize voucher and must be claimed within stipulated time frame, failing which the unclaimed prizes will be forfeited. If the prize is unavailable for any reason whatsoever, the Organiser reserves the right, at its sole discretion, to provide an alternative prize without prior notice. Prize is not redeemable for cash, not transferable and will only be given to the winner who is able to satisfy all the requirements as set out in the Terms and Conditions.

WINNERS SELECTION

1. All qualified entries will be subjected to a weekly computerised random selection process to shortlist thirty (30) Weekly Prize finalists for each of the weekly period in the schedule stated below:

Week	Period	Draw Date
1	13 December 2021, 00:00hr - 19 December 2021, 23:59hr	23 December 2021
2	20 December 2021, 00:00hr - 26 December 2021, 23:59hr	30 December 2021
3	27 December 2021, 00:00hr – 2 January 2022, 23:59hr	6 January 2022
4	3 January 2022, 00:00hr – 9 January 2022, 23:59hr	13 January 2022
5	10 January 2022, 00:00hr - 16 January 2022, 23:59hr	20 January 2022
6	17 January 2022, 00:00hr - 23 January 2022, 23:59hr	27 January 2022
7	24 January 2022, 00:00hr – 30 January 2022, 23:59hr	4 February 2022
8	31 January 2022, 00:00hr – 6 February 2022, 23:59hr	10 February 2022
9	7 February 2022, 00:00hr - 15 February 2022, 23:59hr	24 February 2022

2. In the event where Participant did not win the Weekly Prize of the respective week, his/her entry(ies) will automatically be rolled over to the selection process of the following week.

3. All qualified entries will be subjected to a computerised random selection process to shortlist five (5) Grand Prize finalists and thirty-five (35) Bonus Prize finalists upon Week 9 selection process.
4. The result of the draw is final and no correspondence will be entertained.
5. Participant can win a maximum of one (1) Grand Prize **OR** one (1) Bonus Prize **AND** one (1) Weekly Prize in this Contest.
6. The Organiser shall contact via phone call and/or WhatsApp the Grand, Bonus and Weekly Prize finalists based on the contact details provided upon entry submission on a best effort basis with a maximum of three (3) call attempts. In the event that the Finalist could not be contacted, the Organiser reserves the right to replace the finalist with the next name on the respective list.
7. Grand Prize, Bonus Prize and/or Weekly Prize Finalists that have been successfully contacted will be required to send in their photocopy of NRIC, correspondence address and original receipt for verification purposes to **CARNATION® Your Gourmet Secret Contest, No 15, Block B, Lot 756, Jalan Subang 3, 47610 Subang Jaya, Selangor.**
8. The winners of the contest will be announced on <https://www.fn.com.my/promotions-contests/>
9. The Organiser reserves the right to decide, amend or extend the draw date or winner announcement at any time without prior notice.
10. If winners are required to attend prize presentation ceremony and/or participate in publicity programs (whichever applicable) which the Organiser may organise from time to time in connection with the Contest, each winner hereby agrees to do so at their own expenses. The Organiser shall provide the winners with at least one (1) week notice prior to such functions.
11. The Organiser reserves the right to disqualify the following entries and/or person(s) without having to furnish any proof or explanation to the Participant: - Any entries suspected of a syndication; Illegal acquisition of receipt (Proof of Purchase); And any other disputable entries which appears questionable to the Organiser.
12. Notwithstanding to the contrary, the Organiser reserves the right to determine the delivery arrangements of the prize for the winner. The Organiser shall deliver the prizes according to the address provided by the Participant via WhatsApp. It is the responsibility of the Participant to provide a correct, valid and complete address. The Organiser shall not be responsible for any non-receipt of any prizes. The Organiser shall not be held responsible for any defected, lost, damaged or stolen prizes during the delivery and/or acceptance of the prizes at the designated location for the collection of prizes. Return of any prizes by the winner for whatsoever reason will not be entertained. All out-of-pocket expenses, spending money, meals, travel expenses, accommodation expenses, taxes, travel insurance and all other ancillary cost and expense incurred in redeeming, collection and utilising the prize are the sole responsibility of and shall be borne by the winners.

MISCELLANEOUS

1. All entries via WhatsApp and Proof of Purchase submitted for the Contest will be the property of the Organiser.
2. By participating in this Contest and accepting the prizes, the winners agree and have given the Organiser the rights to use their name, address, photograph, particulars, documents and information without any royalty or compensation for the purpose of advertising and all other forms of publicity from time to time including, but without limitation to any taping(s) and recording(s) in connection with the Contest.
3. The Organiser may transfer some personal information (including but not limited to, name, address, contact numbers, IC numbers) to service provider(s) for the purposes of administering the Contest and contacting Participants. The service provider(s) include the vendors managing the Contest. Any Participant's data in

connection with the Contest shall be kept confidential except to any activities mentioned thereto. The Organiser shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Participant's Personal Data.

4. The Organiser, all its partners and other parties involved in the promotion, including service provider(s), their directors, officers and agents are not liable in any way, to the extent so prevented or delayed, and or for any consequences thereof including but not limited to the following: - E.g. computer viruses and etc; Directly or indirectly to any event beyond the control of the Organiser e.g.: fire, floods, riots and etc; Intervention by unauthorized parties during the Contest; Electronic or human errors in the administration of the Contest and processing of entries; And any entry that is lost, stolen, damaged, wrongly delivered or not received.
5. The Organiser shall have no liability to the Participants in any respect whatsoever. All Participants are fully responsible for any costs incurred due to injuries, damages or claims whether directly or indirectly caused by their participation in the Contest, publicity programs, prize presentation ceremony and from the redemption/usage of prizes. Participants shall be solely responsible for any taxes or duties payable, insurance and other additional costs involved as a result of participation in this Contest or winning/using any prizes thereunder. By accepting/using any prizes, the Participants agrees to indemnify the Organiser, all its business partners and other parties related to the Contest, including their directors, officers, employees and agents from any claim, prosecution, judgement, damages, loss or liability incurred and against any failure to remit the tax payable to the relevant authorities related to his/her participation in the Contest and his/her acceptance, redemption or use of any prizes.
6. The Organiser shall not be liable for any misinterpretation of facts in respect of the prizes offered and published in any mass media, marketing or advertising materials. To the fullest extent permitted by law, the Organiser makes no representations and/or warranties with respect to any prizes provided under the Contest. In particular, the Organiser gives no warranty with respect to the merchantability, quality of the prizes or their suitability for any purposes.
7. The Organiser may at its sole and absolute discretion amend the Terms and Conditions, set herein without any prior notice. All matters relating to this Contest are final and binding on all Participants of this Contest, and no correspondence will be entertained. The Organiser reserves the rights to alter, cancel, terminate or suspend the Contest, mechanism of the Contest, the prizes or any part thereof without any prior notice. For the avoidance of doubt, the alteration, cancellation, termination or suspension by the Organiser of the prize, Contest or any part thereof shall not entitle the Participants to any claim or compensation against the Organiser (in cash or in kind) for any and all loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of alteration, cancellation, termination or suspension.
8. In the event of any dispute, conflict, uncertainty or ambiguity relating to the Terms and Conditions hereto, or any matter involving this Contest, the Organiser will resolve the matter in its absolute and unfettered discretion and the entire decision in the matter by the Organiser shall be conclusive and final.
9. Participant has the right to obtain access, request correction or withdraw consent to disclose of any personal information held by the Organiser. Such request can be made by writing to the Organiser via email at <https://www.fn.com.my/contact-us/> or by post to Customer Service, F&N Beverages Marketing Sdn. Bhd., No.1, Jalan Bukit Belimbing 26/38, Persiaran Kuala Selangor, Seksyen 26, 40400 Shah Alam, Selangor D.E., Malaysia. The Organiser respects the individual privacy in terms of the personal data which has been provided by the Participant for this Contest. For full details of Notice under the Personal Data Protection Act 2010, Participant will refer to www.fn.com.my.

10. The Contest's Terms and Conditions is prepared in English and Bahasa Malaysia. In the event of inconsistency between the both versions of the Terms and Conditions, the English version shall prevail.

NOTICE UNDER THE PERSONAL DATA PROTECTION ACT 2010

This written notice ("Notice") serves to inform you that your personal data is being processed by or on behalf of F&N Beverages Marketing Sdn. Bhd. ("F&N" or "we" or "us").

Further, by submitting this Contest's entry form and WhatsApp - mode of participation method, you hereby consent to the processing of your personal data by F&N and their representatives, suppliers and/or related agencies to collect, use and disclose my personal data for the purpose of this survey/research and/or any other marketing outreach with regards to the future events and other reasonably related purposes as specified in this Notice.

F&N will be processing your personal data, including any additional information you may subsequently provide to F&N, for the purposes of the Contest and contacting you (if necessary).

The personal data that you provide us may be disclosed to our service provider(s) for the aforementioned purposes. The service provider(s) include the appointed vendors and/or related agencies in Malaysia organizing, managing or operating the Contest. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is kept up to date.