

## CONTEST TERMS AND CONDITIONS

<b><u>Organiser:</u></b>	F&N Beverages Marketing Sdn. Bhd. (Co. No. 004594-A)																					
<b><u>Contest:</u></b>	PERADUAN F&N MENGISI HATI SETIAP HARI (“Contest”).																					
<b><u>Contest Period:</u></b>	The Contest starts from 00:00:00, 01/06/2023 and ends on 23:59:59, 31/07/2023 (“Contest Period”). The Organiser reserves the right to change, cancel, terminate or suspend the Contest at any time during the Contest Period without prior notice.																					
<b><u>Eligibility:</u></b>	The Contest is open to all individual legal residents of Malaysia aged 18 and above as of the start of the Contest Period except employees and immediate family members of the Organiser, its affiliates, subsidiaries, advertising/PR agencies and suppliers.																					
<b><u>Participation Method:</u></b>	<p>1. To participate in the Contest, purchase a minimum of RM10 (Ringgit Malaysia Ten) worth of participating F&amp;N dairy products as per listed below in a single receipt (“Receipt”) during the Contest Period from any outlets (“Outlets”) in Malaysia.</p> <p>2. The participating products (“Products”) are:</p> <table border="1" style="margin-left: 40px;"> <tr> <td style="background-color: #ffff00;"><b>SWEETENED CONDENSED MILK</b></td> </tr> <tr> <td><b>CAP JUNJUNG</b> Sweetened Beverage Creamer (388g, 500g)</td> </tr> <tr> <td><b>CARNATION</b> Sweetened Beverage Creamer (500g)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Condensed Milk Full Cream (392g)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Creamer Hi-calcium (390g, 500g, 1kg)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Creamer Teh Tarik (500g, 2.5kg)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Creamer Vitaminised (500g, 1kg)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Creamer Reduced Sugar (380g)</td> </tr> <tr> <td><b>GOLD COIN</b> Sweetened Creamer (500g)</td> </tr> <tr> <td><b>GOLD COIN</b> Sweetened Creamer (Kopi &amp; Teh Tarik) (500g, 1kg, 2.5kg)</td> </tr> <tr> <td><b>TEAPOT</b> Sweetened Creamer (500g, 1kg, 2.5kg)</td> </tr> <tr> <td><b>TEAPOT</b> Sweetened Creamer Pilihan (500g)</td> </tr> <tr> <td> </td> </tr> <tr> <td style="background-color: #ffff00;"><b>EVAPORATED MILK</b></td> </tr> <tr> <td><b>CARNATION</b> Evaporated Creamer (390g)</td> </tr> <tr> <td><b>F&amp;N</b> Evaporated Filled Milk (390g)</td> </tr> <tr> <td><b>F&amp;N</b> Evaporated Creamer (390g)</td> </tr> <tr> <td><b>GOLD COIN</b> Evaporated Creamer (390g)</td> </tr> <tr> <td><b>IDEAL</b> Evaporated Full Cream Milk (390g)</td> </tr> <tr> <td><b>TEAPOT</b> Evaporated Creamer (390g)</td> </tr> <tr> <td><b>TEAPOT</b> Extra Evaporated Creamer (390g)</td> </tr> </table> <p>3. The Receipt can come in the form of printed receipts from the Outlet’s point-of-sale systems. The Receipt must consist details of the Products purchase, date of purchase, purchase amount, receipt number and name and/or logo of the outlet.</p>	<b>SWEETENED CONDENSED MILK</b>	<b>CAP JUNJUNG</b> Sweetened Beverage Creamer (388g, 500g)	<b>CARNATION</b> Sweetened Beverage Creamer (500g)	<b>F&amp;N</b> Sweetened Condensed Milk Full Cream (392g)	<b>F&amp;N</b> Sweetened Creamer Hi-calcium (390g, 500g, 1kg)	<b>F&amp;N</b> Sweetened Creamer Teh Tarik (500g, 2.5kg)	<b>F&amp;N</b> Sweetened Creamer Vitaminised (500g, 1kg)	<b>F&amp;N</b> Sweetened Creamer Reduced Sugar (380g)	<b>GOLD COIN</b> Sweetened Creamer (500g)	<b>GOLD COIN</b> Sweetened Creamer (Kopi & Teh Tarik) (500g, 1kg, 2.5kg)	<b>TEAPOT</b> Sweetened Creamer (500g, 1kg, 2.5kg)	<b>TEAPOT</b> Sweetened Creamer Pilihan (500g)		<b>EVAPORATED MILK</b>	<b>CARNATION</b> Evaporated Creamer (390g)	<b>F&amp;N</b> Evaporated Filled Milk (390g)	<b>F&amp;N</b> Evaporated Creamer (390g)	<b>GOLD COIN</b> Evaporated Creamer (390g)	<b>IDEAL</b> Evaporated Full Cream Milk (390g)	<b>TEAPOT</b> Evaporated Creamer (390g)	<b>TEAPOT</b> Extra Evaporated Creamer (390g)
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	<p>4. The Organiser does not accept any alteration of Receipt in any form. Handwritten Tax Invoice Receipt, Purchase Order, and/or Delivery Note will not be accepted.</p> <p>5. The contest submission method is via WhatsApp only. <b>Each Receipt is ONLY eligible to 1 (one) entry submission via WhatsApp.</b> You may submit each Receipt once only. The Organiser shall reserve the right to disqualify any WhatsApp entries with duplicated Receipt.</p>
<p><b><u>Entry Submission:</u></b></p>	<p>1. <b><u>WhatsApp Entry Participation:</u></b></p> <ol style="list-style-type: none"> <li>a. Write on the front of the Receipt your full name as per MyKad and first 6 digit of your MyKad number (“Personal Details”).</li> <li>b. Snap 1 (one) <u>clear and legible</u> picture/image in JPEG format of 1 (one) Receipt complete with your Personal Details and Receipt Details (“Image”). Receipt Details must be clearly shown and legible in the Image. 1 (one) Image must contain only 1 (one) Receipt.</li> <li>c. Scan the QR Code &amp; send “consentWA” via WhatsApp to <b><u>6018 228 2627</u></b> from any mobile number registered in Malaysia. This is to provide your consent to receive further communications via WhatsApp from the above stated WhatsApp number. You will only have to provide us your consent once.</li> <li>d. Once you have provided your consent, SUBMIT your Image containing your Personal Details and Receipt Details [“Entry”].</li> <li>e. The Organiser will send an auto-reply acknowledgment message for the first Entry received by each mobile number <b>only</b>.</li> </ol> <p>2. The Organiser will extract all Entries received for further processing. All Entries received are subject to the Organiser’s verification. The Organiser in its absolute discretion reserves the right to reject, disqualify and/or forfeit any Entries with unclear, illegible and incomplete picture/image, reprinted Receipt and/or duplicated Receipt and/or containing more than 1 (one) Receipt and/or late Entries (i.e.: Entries received after <b><u>23:59:59, 31/07/2023</u></b>) without the need to provide any prior notice to any party.</p> <p>3. The Organiser shall reserve the right to request for evidence of the original Receipt [hardcopy] for verification and prize redemption. Failure to produce the original Receipt upon request will result in disqualification and prize forfeiture.</p> <p>4. The Organiser reserves the right to forfeit their participation in the event that the Participant(s) do not comply with the Contest Terms &amp; Conditions.</p>
<p><b><u>Winning Chances:</u></b></p>	<p>1. All qualified Entries (“Qualified Entries”) received by the Organiser during the Contest Period will be assigned winning chances in the form of a running serial numbers according to the Products purchased as stated in the Receipt submitted.</p> <p>2. The Organiser will allocate serial numbers according to the purchase amount as stated in the Receipt submitted. For every RM10 (Ringgit Malaysia Ten), the Organiser will allocate 1 (one) serial number up to a maximum of 20 (twenty) serial numbers. Any balance amount in the Receipt shall be forfeited once the maximum serial number per Receipt has been allocated. Please refer the Winners Selection clauses below.</p>

	<p><u>For example:</u> If you purchase RM17.50 of Products in a single Receipt during the Contest Period, the Organiser will allocate 1 (one) serial number. If you purchase RM259.50 of Products in a single Receipt during the Contest Period, the Organiser will allocate 20 (twenty) serial numbers.</p> <p>3. A set of serial numbers will be assigned to all the Qualified Entries according to the date and time received starting from serial number “1”.</p>								
<p><b><u>Weekly Prizes:</u></b></p>	<p>1. The Weekly Prizes to be won for each week for 8 (eight) consecutive weeks are as per below:</p> <ol style="list-style-type: none"> <li>2 (Two) Weekly Special Prize which consist of a SAMSUNG UHD 50” TV worth RM2000 each.</li> <li>125 (One hundred and twenty-five) Weekly Prizes which consist of RM100 Touch ‘n Go eWallet Reload PIN each.</li> </ol> <p>2. There is a total of 16 (sixteen) Weekly Special Prizes and 1000 (one thousand) Weekly Prizes to be won throughout the Contest Period.</p> <p>3. The 8 (eight) weekly periods are as per below:</p> <table border="0"> <tr> <td>Week 1: 01/06/2023 – 07/06/2023</td> <td>Week 2: 08/06/2023 – 14/06/2023</td> </tr> <tr> <td>Week 3: 15/06/2023 – 21/06/2023</td> <td>Week 4: 22/06/2023 – 28/06/2023</td> </tr> <tr> <td>Week 5: 29/06/2023 – 05/07/2023</td> <td>Week 6: 06/07/2023 – 12/07/2023</td> </tr> <tr> <td>Week 7: 13/07/2023 – 19/07/2023</td> <td>Week 8: 20/07/2023 – 31/07/2023</td> </tr> </table>	Week 1: 01/06/2023 – 07/06/2023	Week 2: 08/06/2023 – 14/06/2023	Week 3: 15/06/2023 – 21/06/2023	Week 4: 22/06/2023 – 28/06/2023	Week 5: 29/06/2023 – 05/07/2023	Week 6: 06/07/2023 – 12/07/2023	Week 7: 13/07/2023 – 19/07/2023	Week 8: 20/07/2023 – 31/07/2023
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<p><b><u>Weekly Prizes Winners Selection:</u></b></p>	<p>1. <u>Weekly Special Prizes:</u> The serial numbers allocated to the Qualified Entries will be tabulated for each week which will then be divided by 2 (two) to derive the winning serial numbers for the week’s Weekly Special Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division. <u>For example:</u> If the Qualified Entries serial numbers for the contest total up to 1289, 1289 will be divided by 2 which equal 644.50 which will be rounded down to 644. The multiplier winning serial number in this case is 644. 2 (Two) Qualified Entries assigned with serial numbers with multiples of 644 i.e.: 644 and 1288 will be the selected finalists of the week’s Weekly Special Prizes.</p> <p>2. <u>Weekly Prizes:</u> The serial numbers allocated to the Qualified Entries will be tabulated for each week which will then be divided by 125 (one hundred and twenty-five) to derive the winning serial numbers for the week’s Weekly Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division. <u>For example:</u> If the Qualified Entries serial numbers for the contest total up to 1289, 1289 will be divided by 125 which equal 10.31 which will be rounded down to 10. The multiplier winning serial number in this case is 10. 125 (One hundred and twenty-five) Qualified Entries assigned with serial numbers with multiples of 10 i.e.: 10, 20, 30, 40, 50, 60, 70, 80, 90 and so forth will be the selected finalists of the week’s Weekly Prizes.</p>								

<p><b><u>Main Prizes:</u></b></p>	<p>1. The Main Prizes to be won to be won at the end of the Contest Period are as per below:</p> <ol style="list-style-type: none"> <li>a. 1 (One) Grand Prize which consist of a PROTON X 70 1.5TGD i Standard 2WD worth RM98,800. The Grand Prize is inclusive of car registration only. Winner of the Grand Prize shall also at their own costs and expenses be liable for the miscellaneous fees that are required for them to utilize the prizes; including but not limited to road tax and insurance.</li> <li>b. 2 (Two) 1<sup>st</sup> Prizes which consist of a SIGNATURE KITCHEN Makeover worth RM25,000 each.</li> </ol>
<p><b><u>Main Prize Winners Selection:</u></b></p>	<p>1. The serial numbers allocated to the Qualified Entries throughout the Contest Period will be tabulated which will then be divided by 3 (three) to derive the winning serial number for the Grand Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division.</p> <p><u>For example:</u> If the Qualified Entries serial numbers for the contest total up to 7501, 7501 will be divided by 3 which equal 2500.3. The multiplier winning serial number in this case is 2500. 3 (Three) Qualified Entries assigned with serial numbers with multiples of 2500 i.e.:</p> <ol style="list-style-type: none"> <li>a. 2500 will be the selected finalist of the Grand Prize.</li> <li>b. 5000 and 7500 will be the selected finalists of the 1<sup>st</sup> Prizes.</li> </ol>
<p><b><u>Prize Redemption:</u></b></p>	<ol style="list-style-type: none"> <li>1. The Organiser will contact all selected Prizes Finalists via WhatsApp to the mobile numbers from which the Organiser received in the Qualified Entries. Each selected Finalists will be given 1 (one) question to answer via WhatsApp. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prize. In the event a selected Finalist failed to answer the question correctly or failed to answer within the time stated in the WhatsApp, the selected Finalist will be disqualified and replaced by the serial number Finalist after the serial number of the disqualified Finalist.</li> <li>2. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.</li> <li>3. The Winners must provide personal details such as Full name as per MyKad, MyKad number, delivery address for verification and prize redemption via WhatsApp. Failure to provide the personal details will result in disqualification and prize forfeiture.</li> <li>4. Throughout the Contest Period each Participant can only win: <ol style="list-style-type: none"> <li>a. 1 (One) Weekly Special Prize,</li> <li>b. 1 (One) Weekly Prize, and</li> <li>c. 1 (One) Main Prize of the highest value.</li> </ol> </li> <li>5. All prizes will be delivered to the Winners within 6 – 8 weeks from the closing date of the Contest to the Delivery Address provided by the Winners via WhatsApp. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser.</li> </ol>

	<p>6. All Touch 'n Go eWallet Reload PIN codes will be sent within 6 – 8 weeks from the closing date of the Contest to the mobile numbers from which the Organiser received in the Entry. The Organiser will not be held responsible if any of the TnG Reload PINs cannot be delivered to the Participants due to any change or difference in the mobile contact number submitted to the Organiser during Entry submission. Usage of the Touch 'n Go eWallet Reload PIN is subject to Touch 'n Go Sdn Bhd (TNG Digital Sdn Bhd) Terms &amp; Conditions; <a href="https://www.touchngo.com.my/assets/pdf/user-tnc.pdf">https://www.touchngo.com.my/assets/pdf/user-tnc.pdf</a>.</p> <p>7. All Winners must abide by the terms &amp; conditions of the party(ies) arranging and/or providing for the prizes. The Organiser reserves the right to forfeit their Prizes in the event that the Winner(s) do not comply with the Contest Terms &amp; Conditions and Prizes Terms &amp; Conditions.</p> <p>8. The Winners Result Ads will be featured on the Organiser's Website at: <a href="https://www.fn.com.my/promotion_contest/fn-mengisi-hati-beli-menang/">https://www.fn.com.my/promotion_contest/fn-mengisi-hati-beli-menang/</a>.</p>
<p><b><u>Entry Deadline:</u></b></p>	<p>All Entry(ies) must be received by the Organiser on or before 23:59:59, 31/07/2023. Any Entry received outside the Contest Period shall be automatically disqualified.</p>
<p><b><u>Liability, Responsibility and Rights of the Organiser:</u></b></p>	<ol style="list-style-type: none"> <li>1. The picture of the prizes shown on the Contest materials is for illustration purposes only. Actual prizes may vary. The prizes will be subjected to the Prizes Terms &amp; Conditions that will be attached to the prizes and stated in the winner acknowledgement letters. Prizes values are correct at the time of printing.</li> <li>2. Prize redemption is subject to the availability of the prizes and shall be informed by the Organiser from time to time. The Organiser reserves the right at its absolute discretion to substitute any of the prizes with that of similar value, at any time without prior notice.</li> <li>3. Winners must take the Prizes "as is" basis. The prizes are not transferable, non-refundable and non-exchangeable for cash and/or credit, other items or voucher in part or in full. The Organiser will not entertain any complaints on the quality and quantity of the prizes after the prize has been collected by the winner.</li> <li>4. The Organiser shall not be liable in the event the prize(s) are lost, spoilt, damaged or stolen during or after delivery and/or collection of the prize(s). Any additional costs (i.e.: not limited to travel expenses and applicable taxes) involved to redeem or collect the prizes are to be borne solely by the winner.</li> <li>5. All Participants unconditionally agree to assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result arising from their participation in this Contest, redemption and redemption and/or utilisation of the prizes and agree to release and hold the Organiser free and harmless of any liability.</li> <li>6. The Organiser reserves the right to cancel, terminate and/or suspend the Contest, without the need to provide any prior notice.</li> </ol>

	<ol style="list-style-type: none"> <li>7. The Organiser reserves the right to forfeit their participation in the event that the Participant(s) do not comply with the Contest Terms and Conditions.</li> <li>8. The Organiser’s decision on all matters relating to the Contest is final, conclusive, and binding. No correspondence will be entertained.</li> <li>9. Participation in the Contest and acceptance of any prize(s) constitutes an irrevocable permission (unless otherwise notified by the Participants) for the Organiser to use the Participants' names and photographs for purposes of publicity and advertisement without any compensation or need for prior notification to the Participants</li> <li>10. The Organiser may at its sole and absolute discretion amend the Terms and Conditions, set herein without any prior notice. All matters relating to this Contest are final and binding on all Participants of this Contest, and no correspondence will be entertained. The Organiser reserves the rights to alter, cancel, terminate or suspend the Contest, mechanism of the Contest, the prizes or any part thereof without any prior notice. For the avoidance of doubt, the alteration, cancellation, termination or suspension by the Organiser of the prize, Contest or any part thereof shall not entitle the Participants to any claim or compensation against the Organiser (in cash or in kind) for any and all loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of alteration, cancellation, termination or suspension.</li> <li>11. The Organiser excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Promotion or prizes or due to any other unforeseen circumstances beyond the Organiser’s control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.</li> </ol>
<p><b>Notice Under The Personal Data Protection Act 2010:</b></p>	<ol style="list-style-type: none"> <li>1. This written notice (“Notice”) serves to inform you that your personal data is being processed by or on behalf of F&amp;N Beverages Marketing Sdn Bhd (“F&amp;N” or “we” or “us”). Further, by submitting this Contest entries, you hereby consent to the processing of your personal data by F&amp;N in the manner as specified in this Notice. We shall be processing the personal data that you have provided us with such as your name, national identity card number, contact number, address and any other information that we have requested from you in this Contest entries. F&amp;N will be processing your personal data, including any additional information you may subsequently provide F&amp;N, for the purposes of conducting this contest and contacting you (if necessary).</li> <li>2. The personal data that you provide us may be disclosed to our service providers only for the aforementioned purposes. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is kept up to date. You may access and request for correction of your personal data and/or to limit the processing of your personal data or make any enquiries or complaints in respect of your personal data, by emailing our service provider at <a href="mailto:fulfilment@omniteam.com.my">fulfilment@omniteam.com.my</a>. In the event of any inconsistencies between the</li> </ol>

	English version and the Bahasa Malaysia version of this Notice, the English version shall prevail over the Bahasa Malaysia version.
<b>Other Terms:</b>	<ol style="list-style-type: none"><li>1. By participating in the Contest, Participants are taken to have read, understood and agreed to be bound by these Contest Terms &amp; Conditions, and accept that all decisions by the Organiser are final and binding. The Organiser reserves the right to change, amend, add or delete any of the Contest Terms &amp; Conditions at any time without prior notice to the Participants and the Participants agree to be bound by such changes.</li> <li>9. The Contest Terms &amp; Conditions are prepared in several languages. In the event of inconsistencies between all available versions, the English version of the Contest Terms &amp; Conditions on Organiser's Website at: <a href="https://www.fn.com.my/promotion_contest/fn-mengisi-hati-beli-menang/">https://www.fn.com.my/promotion_contest/fn-mengisi-hati-beli-menang/</a> shall prevail.</li> <li>10. For further inquiries about the Contest, please visit Organiser's Website at: <a href="https://www.fn.com.my/promotion_contest/fn-mengisi-hati-beli-menang/">https://www.fn.com.my/promotion_contest/fn-mengisi-hati-beli-menang/</a>.</li></ol>