

TERMS AND CONDITIONS

<u>Organiser:</u>	F&N Beverages Marketing Sdn. Bhd. (Co. No. 004594-A)								
<u>Promotion:</u>	F&N BELI, TEBUS & MENANG (“Promotion”).								
<u>Promotion Period:</u>	The Promotion starts from 00:00:00, 01/10/2023 and ends on 23:59:59, 29/11/2023. The Organiser reserves the right to change, cancel, terminate or suspend the Promotion at any time during the Promotion Period without prior notice.								
<u>Eligibility:</u>	The Promotion is open to all Malaysian citizens aged eighteen (18) and above with a valid identification number (MyKad) at the time of the participation during the Promotion Period, except for any of the Organiser’s employees and immediate family members, its affiliates, subsidiaries, advertising/PR agencies and suppliers.								
<u>Participating Products:</u>	<p>1. The participating F&N Dairy products (“Products”) are:</p> <table border="1" style="margin-left: auto; margin-right: auto;"> <tr> <td style="text-align: center;">SWEETENED CONDENSED MILK</td> </tr> <tr> <td>F&N Sweetened Condensed Milk Full Cream (392g)</td> </tr> <tr> <td>F&N Sweetened Creamer with Calcium (390g, 500g, 1kg)</td> </tr> <tr> <td>F&N Sweetened Creamer Teh Tarik (500g, 2.5kg)</td> </tr> <tr> <td>F&N Sweetened Creamer Vitaminised (500g, 1kg)</td> </tr> <tr> <td style="text-align: center;">EVAPORATED MILK</td> </tr> <tr> <td>F&N Evaporated Filled Milk (390g)</td> </tr> <tr> <td>F&N Evaporated Creamer (390g)</td> </tr> </table>	SWEETENED CONDENSED MILK	F&N Sweetened Condensed Milk Full Cream (392g)	F&N Sweetened Creamer with Calcium (390g, 500g, 1kg)	F&N Sweetened Creamer Teh Tarik (500g, 2.5kg)	F&N Sweetened Creamer Vitaminised (500g, 1kg)	EVAPORATED MILK	F&N Evaporated Filled Milk (390g)	F&N Evaporated Creamer (390g)
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<u>Participation Method:</u>	<ol style="list-style-type: none"> 1. The Promotion consists of two (2) parts: <ol style="list-style-type: none"> a. Redemption, and b. Contest – All qualified entries received for Redemption will automatically participate in the Contest. 2. To participate in the Contest and redeem RM5 eWallet Reload PIN, the participant needs to purchase a minimum of Ringgit Malaysia Twenty only (RM20) worth of Products in a single receipt (“Receipt”) from any of the physical outlets (“Outlets”) in Malaysia during the Promotion Period. 3. The Receipt shall come in the form of printed receipts from the Outlet’s point-of-sale systems. The Receipt must consist details of the Products purchase, date of purchase, purchase amount, receipt number and name and/or logo of the outlet (“Receipt Details”). 4. Receipt as the proof of purchase is required for the participants to submit their entries. The Organiser does not accept any alteration of the Receipt in any form. Handwritten Tax Invoice Receipt, Purchase Order, and/or Delivery Note will not be accepted. 5. The Promotion submission method is via WhatsApp only. Each Receipt is ONLY eligible for one (1) entry submission via WhatsApp. Participant may submit each 								

	<p>Receipt once only. The Organiser reserves the right to disqualify any Receipt with incomplete details, reprinted, duplicated, illegible, unclear, damaged and/or in any forms that do not meet the requirements in the Organiser’s opinion. All Receipts that do not meet the requirements stated herein shall be disqualified by the Organiser without further notification to the Participants.</p>
<p><u>Entry Submission:</u></p>	<ol style="list-style-type: none"> 1. WhatsApp Entry Participation: <ol style="list-style-type: none"> a. Scan the QR Code in the poster and send the words “consentWA” via WhatsApp to <u>6018 228 3911</u> from any registered mobile number in Malaysia to participate. By sending this message, the participants have given their consent to receive further communications from the Organisers via WhatsApp. Each participant will only need to provide his/her consent once. b. The participant must write his/her full name as per MyKad, the first six (6) digit of his/her MyKad number and his/her state of residence (“Personal Details”) on the front of the Receipt. c. Snap one (1) clear and legible picture/image of the Receipt in JPEG format as the proof of purchase with the participant's Personal Details ("Image") and submit your Image via the same WhatsApp number (“Entry”). One (1) Image shall be eligible for one (1) Entry. d. The Organiser will send an autoreply acknowledgment message for the first Entry received from each registered mobile number only. 2. Participants may submit as many Entries as they wish. The Organiser will extract all Entries received for further processing. All Entries received are subject to the Organiser’s review and verification. The Organiser reserves the right to reject, disqualify and/or forfeit any Entries with unclear, illegible, or incomplete picture/image, reprinted Proof of Purchase, duplicated Proof of Purchase, containing more than one Proof of Purchase, late Entries (i.e.: Entries received after 23:59:59, 29/11/2023) and/or in whatsoever forms that do not meet the Promotion requirement at its absolute discretion without notice. 3. The Organiser reserves the right to request the original hardcopy of the Receipt as the evidence for verification and prize redemption purpose. Failure to produce the original hardcopy Receipt upon request will result in disqualification and prize forfeiture. 4. The Organiser reserves the absolute right to forfeit any participation if the Participant(s) do not comply with the Promotion’s Terms & Conditions.
<p><u>Redemption:</u></p>	<ol style="list-style-type: none"> 1. The RM5 eWallet Reload Pin Redemption are divided into two (2) categories as below: <ol style="list-style-type: none"> a. <u>Participants residing in Peninsular Malaysia:</u> One (1) RM5 Touch ‘n Go eWallet Reload PIN. b. <u>Participants residing in East Malaysia:</u> One (1) RM5 Boost Credit Redemption Code. 2. Each Participant may redeem as many RM5 eWallet Reload PIN as they wish throughout the Redemption Period. The Redemption is on a “first come, first serve

basis” and is limited to the first nine thousand (9000) qualified Entries (“Qualified Entries”) received each month throughout the Redemption Period. There is a total of eighteen thousand (18000) RM5 eWallet Reload PIN to be redeemed throughout the Redemption Period.

3. In the event the total combined RM5 eWallet Reload Pin is fully redeemed, the Organiser will update the status on its FB: www.facebook.com/FNDairies and on its website: <https://www.fn.com.my/promotions-Promotions/>.
4. For each Qualified Entry received, the Participant may only redeem one (1) RM5 eWallet Reload PIN regardless if the amount purchased is in excess of the minimum purchase in a single Receipt.
For example:
 - If Participant A, residing in Peninsula Malaysia purchases RM20.80 of Products in a single Receipt during the Promotion Period, he/she is entitled to redeem one (1) RM5 Touch ‘n Go eWallet Reload PIN only.
 - If Participant B, residing in East Malaysia purchases RM40.80 of Products in a single Receipt during the Promotion Period, he/she is also entitled to redeem one (1) RM5 Boost Credit Redemption Code.
5. All RM5 eWallet Reload PIN codes will be sent by the Organiser’s service provider via WhatsApp number: **6018 228 3911** to the mobile number from which the Organiser received in the Qualified Entries, within twenty (20) working days from the submission date of the Qualified Entry.
6. The Organiser will not be held responsible if any of the RM5 eWallet Reload PIN codes cannot be delivered or deployed to the Participant due to any change or difference in the mobile contact number submitted by the participants to the Organiser during Promotion entry submission.
7. All Participants must abide by the terms and conditions of the vendors and the parties arranging and providing the RM5 eWallet Reload PIN. The terms and conditions of the vendors can be found as follows:
 - i. Usage of the Touch ‘n Go eWallet Reload PIN is subject to Touch ‘n Go Sdn Bhd (TNG Digital Sdn Bhd) Terms & Conditions at <https://www.touchngo.com.my/assets/pdf/user-tnc.pdf>
 - ii. Usage of the Boost Credit Redemption Code is subject to Axiata Digital eCode Sdn Bhd Terms & Conditions at <https://www.myboost.com.my/terms/>
8. The Organiser reserves the right, at its absolute discretion, to extend the delivery timeline of RM5 eWallet Reload PIN codes as it deems necessary. The Organiser shall not be held liable in the event of non-receipt or delayed delivery of the RM5 eWallet Reload PIN codes to the Participant[s].
9. All unclaimed RM5 eWallet Reload PIN codes after the deadline set by the Organiser as stated in the WhatsApp messages will be forfeited. The Organiser reserves the right to substitute any of the prizes with that of similar value, at any time without prior notice at its absolute discretion.

<p><u>Contest Winning Chances:</u></p>	<ol style="list-style-type: none"> All Qualified Entries received by the Organiser during the Promotion Period will automatically participate in the Contest and will be assigned winning chances in the form of a running serial numbers according to the amount purchased as stated in the Receipt submitted. The Organiser will allocate serial numbers according to the purchase amount as stated in the Receipt submitted. For every Ringgit Malaysia Twenty (RM20), the Organiser will allocate one (1) serial number up to a maximum of ten (10) serial numbers. Any balance amount in the Receipt shall be forfeited once the maximum serial number per Receipt has been allocated. Please refer the Winners Selection clauses below. <u>For example:</u> <ul style="list-style-type: none"> If you purchase RM20.80 of Products in a single Receipt during the Promotion Period, the Organiser will allocate one (1) serial number. If you purchase RM259.50 of Products in a single Receipt during the Promotion Period, the Organiser will allocate ten (10) serial numbers. A set of serial numbers will be assigned to all the Qualified Entries according to the date and time received starting from serial number “1”. Kindly refer to the Contest Prize Winners Selection clause below.
<p><u>Contest Weekly Prizes:</u></p>	<ol style="list-style-type: none"> There are twenty-eight (28) Weekly Prizes in the form of one (1) DELIGHTO 30cm Cast Iron Pot worth RM639 each to be won for each week for 8 (eight) consecutive weeks throughout the Promotion Period. There is a total of two hundred twenty-four (224) Prizes to be won throughout the Promotion Period. The (8) eight weekly period are divided as below: Week 1: 01/10/2023 – 07/10/2023 Week 2: 08/10/2023 –14/10/2023 Week 3: 15/10/2023 – 21/10/2023 Week 4: 22/10/2023 –28/10/2023 Week 5: 29/10/2023 – 04/11/2023 Week 6: 05/11/2023 – 11/11/2023 Week 7: 12/11/2023 – 18/11/2023 Week 8: 19/01/2023 – 29/11/2023
<p><u>Contest Prize Winners Selection:</u></p>	<ol style="list-style-type: none"> The serial numbers allocated to the Qualified Entries for each week throughout the Promotion Period will be tabulated which will then be divided by twenty-eight (28) to derive the winning serial number for each Weekly Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division. <u>For example:</u> If the Qualified Entries serial numbers for the week total up to 1422, 1422 will be divided by 28 which equal 50.79. The multiplier winning serial number in this case is 50. Twenty-eight (28) Qualified Entries assigned with serial numbers with multiples of 50 i.e.: 50, 100, 150, 200, 250, 300, 350 and so forth will be selected as the Finalists.
<p><u>Contest Prize Redemption:</u></p>	<ol style="list-style-type: none"> The Organiser will contact all the selected Prize Finalists via WhatsApp from the number 6018 228 3911 to the mobile numbers from which the Organiser received in the Qualified Entries. Each selected Finalists will be given one (1) question to answer

	<p>via WhatsApp. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prize. In the event the selected Finalist failed to answer the question correctly or failed to answer within the time stipulated in the WhatsApp, the selected Finalist will be disqualified and replaced by the serial number Finalist after the serial number of the disqualified Finalist.</p> <ol style="list-style-type: none"> 2. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatsoever reasons. 3. The Winners must provide personal details such as Full name as per MyKad, MyKad number, delivery address for verification and prize redemption via WhatsApp. Failure to provide the personal details will result in disqualification and prize forfeiture at the Organiser’s absolute discretion. 4. Throughout the Promotion Period each Participant can only win one (1) Prize. 5. All prizes will be delivered to the Winners within 6 – 8 weeks from the closing date of the Promotion to the Delivery Address provided by the Winners via WhatsApp. The Organiser reserves the rights to extend the timelines stated under this clause owing to reasons beyond the control of the Organiser without any notice. 6. All Winners must abide by the terms & conditions of the party(ies) arranging and/or providing for the prizes. The Organiser reserves the right to forfeit their Prizes in the event that the Winner(s) do not comply with the Promotion’s Terms & Conditions and Prize Redemption’s Terms & Conditions. 7. The Organiser makes no warranties or representations whatsoever with respect to the Prizes and shall not be responsible nor be liable for any issues and/or damage thereto or arising therefrom. 8. The Winners Result Ads will be featured on the Organiser’s Website at: https://www.fn.com.my/Promotions-Promotions/.
<p><u>Entry Deadline:</u></p>	<p>All Entry(ies) must be received by the Organiser on or before 23:59:59, 29/11/2023. Any Entry received outside the Promotion Period shall be automatically disqualified.</p>
<p><u>Liability, Responsibility and Rights of the Organiser:</u></p>	<ol style="list-style-type: none"> 1. The picture of the prizes shown on the Promotion materials are for illustration purposes only. Actual prizes may vary. The prizes will be subjected to the Prize Redemption’s Terms & Conditions that will be attached to the prizes and stated in the winner acknowledgement letters. Prizes values reflected are accurate at the time of printing. 2. Prize redemption is subject to the availability of the prizes and shall be informed by the Organiser from time to time. The Organiser reserves the right to substitute any of the prizes with that of similar value, at any time without prior notice at its absolute discretion.

3. Winners must take the Prizes on an “as is” basis. The prizes are not transferable, non-refundable and/or non-exchangeable for cash, credit and/or other items or voucher in part or in full. The Organiser will not entertain any complaints on the quality and quantity of the prizes after the prize has been collected by or delivered to the winner.
4. The Organiser shall not be liable in the event the prize(s) are lost, spoilt, damaged or stolen during or after the delivery or collection of the prize(s). Any additional costs (including but not limited to, the travel expenses and applicable taxes) involved for the redemption or collection of the prizes are to be borne solely by the winner.
5. By participating in this Promotion, all Participants agree to unconditionally assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result of their participation in this Promotion, redemption and/or utilisation of the prizes and agree to release and hold the Organiser free and harmless from any liabilities.
6. The Organiser reserves the right to cancel, terminate and/or suspend the Promotion, without any prior notice.
7. The Organiser reserves the right to forfeit any participation in the event that the Participant(s) do not comply with the Promotion’s Terms and Conditions.
8. The Organiser’s decision on all matters relating to the Promotion is final, conclusive, and binding. No correspondence or appeal will be entertained.
9. Participation in the Promotion and acceptance of any prize(s) constitutes an irrevocable permission and consent from the participants for the Organiser to use the Participants' personal details and photographs for the purposes of publicity and advertisement without any compensation or need for prior notification to the Participants.
10. The Organiser may at its sole and absolute discretion amend the Terms and Conditions set herein from time to time, without any prior notice. All matters relating to this Promotion are final and binding on all Participants of this Promotion, and no correspondence or appeal will be entertained. The Organiser reserves the rights to alter, cancel, terminate or suspend the Promotion, mechanism of the Promotion, the prizes and/or any part thereof without any prior notice. For the avoidance of doubt, any alteration, cancellation, termination or suspension by the Organiser of the prize, Promotion or any part thereof shall not entitle the Participants to any claim or compensation against the Organiser (in cash or in any kind) for any and all loss or damage suffered or incurred by the Participants whether as a direct or indirect result of the act of alteration, cancellation, termination or suspension.
11. The Organiser excludes all its responsibilities and liabilities absolutely arising from any postponement, cancellation, delay or changes or modification to the Promotion or prizes or due to any other unforeseen circumstances beyond the Organiser’s control such as governmental interference, civil commotion, riot, war, strikes, act of God, act of terrorism (including but not limited to any act of violence, hostility,

	national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.
Notice Under the Personal Data Protection Act 2010:	<ol style="list-style-type: none"> 1. This written notice (“Notice”) serves to inform you that your personal data is being processed by and on behalf of F&N Beverages Marketing Sdn Bhd (“F&N” or “we” or “us”). Further, by submitting this Promotion entries, you hereby consent to the processing of your personal data by F&N in the manner as specified in this Notice. We shall be processing your personal data that you have provided to us, including but not limited to, your name, national identity card number, contact number, address and any other information that we have requested from you for this Promotion entries. F&N will be processing your personal data, including any additional information you may subsequently provide to F&N, for the purposes of conducting this Promotion and contacting you (if necessary). 2. The personal data that you provide us may be disclosed to our service providers only for the aforementioned purposes. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is up to date. You may access and request for the correction of your personal data and/or to limit the processing of your personal data or make any enquiries or complaints in respect of your personal data, by emailing to our service provider at fulfilment@omniteam.com.my. In the event of any inconsistencies between the English version and the Bahasa Malaysia version of this Notice, the English version shall prevail over the Bahasa Malaysia version. 3. The Organiser reserves the right to disqualify your entry in the event that you do not agree with or consent to the collection of your personal data without any prior notice at its absolute discretion.
Other Terms:	<ol style="list-style-type: none"> 1. By participating in this Promotion, the Participants are taken to have read, understood and agreed to be bound by the Terms & Conditions of this Promotion, and accept that all decisions made by the Organiser shall be final and binding. The Organiser reserves the right to change, amend, add or delete any of the Promotion’s Terms & Conditions at any time without prior notice to the Participants and the Participants agree that their continued participation in the Promotion will constitute their acceptance of the revised Terms and Conditions. 2. The Promotion’s Terms & Conditions are prepared in several languages. In the event of any inconsistencies between all the available versions, the English version on the website at: https://www.fn.com.my/Promotions-Promotions/ shall prevail. 3. For further inquiries about the Promotion, please visit our website at: https://www.fn.com.my/promotions-Promotions/.