

## CONTEST TERMS AND CONDITIONS

<b><u>Organiser:</u></b>	F&N Beverages Marketing Sdn. Bhd. (Co. No. 004594-A)
<b><u>Contest:</u></b>	FARMHOUSE BUY & WIN A TRIP TO AUSTRALIA CONTEST EXCLUSIVE AT VILLAGE GROCER.
<b><u>Contest Period:</u></b>	<ol style="list-style-type: none"><li>1. The Contest starts from 00:00:00, 01/06/2024 and ends on 23:59:59, 31/07/2024 (“Contest Period”). The Organiser reserves the right to change, cancel, terminate or suspend the Contest at any time during the Contest Period without prior notice.</li><li>2. For the avoidance of doubt, any cancellation, termination or suspension of the Contest by the Organiser shall not entitle the Participants to any claim or compensation against the Organiser for any loss or damage suffered or costs and expenses incurred by the Participant either directly and/or indirectly arising from or in connection with the cancellation, termination or suspension of the Contest by the Organiser.</li></ol>
<b><u>Eligibility:</u></b>	The Contest is open to all legal residents of Malaysia aged eighteen (18) and above with a valid identification number at the time of the participation during the Contest Period except for any Organiser’s employees and their immediate family members or its affiliates, subsidiaries, advertising/PR agencies and suppliers.
<b><u>Participating Products:</u></b>	The participating products are any variants of FARMHOUSE pasteurised or UHT milk products (“Products”).
<b><u>Participating Outlets:</u></b>	The participating outlets (“Outlets”) are as per below: <ol style="list-style-type: none"><li>1. Any Village Grocer Outlets</li></ol>
<b><u>Proof of Purchase &amp; Participation Method:</u></b>	<ol style="list-style-type: none"><li>1. To participate in the Contest, the participant is required to purchase a minimum of Ringgit Malaysia Twenty (RM20) of Products in a single receipt (“Receipt”) from any Outlets in Malaysia during the Contest Period.</li><li>2. The Receipt shall come in the form of printed receipts from Outlet’s point-of-sale systems. The Receipt must consist of the details of the Products purchase, date of purchase, purchase amount, receipt number and name and/or logo of the Outlet (“Receipt Details”).</li><li>3. Receipt as the proof of purchase is required for the participants to submit their entries. The Organiser does not accept any alteration of Receipt in any form. Handwritten Tax Invoice Receipt, Purchase Order, and/or Delivery Note will not be accepted.</li><li>4. The Contest submission method is via WhatsApp only. Each Receipt is ONLY eligible for one (1) entry submission via WhatsApp. The Organiser reserves the right to disqualify any Receipt with incomplete details, reprinted, duplicated, illegible, unclear, damaged, altered, modified, forged, falsified and/or in any forms that do not meet the requirements in the Organiser’s opinion. All Receipts that do not meet the requirements stated herein shall be disqualified by the Organiser without further notification to the Participants.</li></ol>

<p><b><u>Entry Submission:</u></b></p>	<ol style="list-style-type: none"> <li>1. <u>WhatsApp entry participation steps:</u> <ol style="list-style-type: none"> <li>i. Snap one (1) <u>clear and legible</u> picture/image in jpg or jpeg or png format of the Receipt complete with the Receipt Details (“Image”).</li> <li>ii. One (1) Image must contain a picture of one (1) Receipt only and the Image file must be less than 5MB.</li> <li>iii. Submit the Image via WhatsApp to <b>6018 228 3789</b> using a mobile number registered in Malaysia.</li> <li>iv. You will receive an autoreply message prompting you to submit your Full Name and Identification Number (“Personal Details”) immediately following the format: <b>#FULL NAME#ID NO</b> to complete your registration and entry submission (“Entry”). <u>For example:</u> Type: <i>#MOLLY TAN MU LAN#750801105894</i> and send.</li> <li>v. You are required to provide your Personal Details only once. You may submit as many Entries as you want, and all subsequent Entries will be linked to the Personal Details provided initially.</li> <li>vi. An auto-reply acknowledgement message will be sent by the Organiser for the first WhatsApp Entry received from each mobile number only.</li> </ol> </li> <li>2. The Organiser will extract all Entries received for further processing. All Entries received are subject to the Organiser’s review and verification. The Organiser reserves the right to reject, disqualify and/or forfeit any Entries with unclear, illegible or incomplete picture/image, reprinted Proof of Purchase, duplicated Proof of Purchase, containing more than one Proof of Purchase, late Entries (i.e.: Entries received after <b>23:59:59, 31/07/2024</b>) and/or in whatsoever forms that do not meet the Contest requirement at its absolute discretion without notice.</li> <li>3. The Organiser reserves the right to request the original hardcopy of the Receipt as the evidence for verification and prize redemption purpose. Failure to produce the original hardcopy Receipt upon request will result in disqualification and prize forfeiture.</li> <li>4. The Organiser reserves the right to forfeit any participation in the event that the Participant(s) do not comply with the Contest Terms &amp; Conditions.</li> </ol>
<p><b><u>Winning Chances:</u></b></p>	<ol style="list-style-type: none"> <li>1. All qualified Entries (“Qualified Entries”) received by the Organiser during the Contest Period will be assigned winning chances in the form of a running serial numbers.</li> <li>2. The Organiser will assign one (1) serial number to each Qualified Entry according to the date and time received starting from serial number “1”.</li> </ol>
<p><b><u>Monthly Prizes:</u></b></p>	<ol style="list-style-type: none"> <li>1. There is a total of fifty (50) Monthly Prizes which consist of one (1) RM100 Village Grocer Gift Voucher each to be won each month for two (2) consecutive months.</li> <li>2. There is a total of one hundred (100) Monthly Prizes to be won throughout the Contest Period.</li> <li>3. The two (2) monthly periods are as follows: Month 1: 01/06/2024 – 30/06/2024 Month 2: 01/07/2024 – 31/07/2024</li> </ol>

<p><b><u>Monthly Prizes Winners Selection:</u></b></p>	<p>1. The serial numbers allocated to the Qualified Entries will be tabulated for each month which will then be divided by fifty (50) to derive the winning serial numbers for the month's Monthly Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division.</p> <p><u>For example:</u> If the Qualified Entries serial numbers for the Contest total up to 5001, 5001 will be divided by 50 which equal 100.02 which will be rounded down to 100. The multiplier winning serial number in this case is 100. Fifty (50) Qualified Entries assigned with serial numbers with multiples of 100 i.e.: 100, 200, 300, 400, 500 and so forth will be the selected as the Finalists of the month's Monthly Prizes.</p>
<p><b><u>Grand Prize:</u></b></p>	<p>1. There is one (1) Grand Prize which consist of one (1) Travel Package to Australia for two (2) persons worth RM12,000 to be won at the end of the Contest Period.</p> <p>2. The Grand Prize Travel Packages are inclusive of economy class airfares (ex-Kuala Lumpur), twin-sharing accommodation, fixed ground tour and airport transfers for two (2) persons.</p> <p>3. Winners will be bound by the terms and conditions set by the agency(ies), party(ies) and/or vendor(s) responsible for arranging and/or providing for the Travel Package.</p>
<p><b><u>Grand Prize Winner Selection:</u></b></p>	<p>1. The serial numbers allocated to the Qualified Entries throughout the Contest Period will be tabulated which will then be divided by two (2) to derive the winning serial numbers for the Grand Prize. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division.</p> <p><u>For example:</u> If the Qualified Entries serial numbers for the Contest total up to 10001, 10001 will be divided by 2 which equal 5000.50. The Qualified Entries assigned with serial number 5000 will be the selected Finalist of the Grand Prize.</p>
<p><b><u>Prizes Redemption:</u></b></p>	<p>1. The Organiser will contact all the selected Prize Finalists via WhatsApp from the number <b>6018 228 3789</b> to the mobile numbers from which the Organiser received in the Qualified Entries. Each selected Finalists will be given one (1) question to answer via WhatsApp. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prize. In the event the selected Finalist failed to answer the question correctly or failed to answer within the time stipulated in the WhatsApp, the selected Finalist will be disqualified and replaced by the serial number Finalist after the serial number of the disqualified Finalist.</p> <p>2. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.</p> <p>3. The Winners must provide personal details such as Full name as per MyKad/ID, MyKad/ID number, delivery address for verification and prize redemption via WhatsApp. Failure to provide the personal details will result in disqualification and prize forfeiture at the Organiser's absolute discretion.</p>

	<ol style="list-style-type: none"> <li>4. Throughout the Contest Period, each Participant can only win a maximum of one (1) Monthly Prize and one (1) Grand Prize.</li> <li>5. All Monthly Prize Winners will receive their prize via courier within six (6) to eight (8) weeks from the closing date of the Contest to the delivery address provided by the Winners via WhatsApp. The Organiser reserves the rights to extend the timelines stated under this clause owing to any reasons beyond the control of the Organiser at no compensation to the winners.</li> <li>6. The Grand Prize Winner will be contacted by the appointed vendors for prize redemption within six (6) – eight (8) weeks from the closing date of the Contest. The Grand Prize Winner must agree to an interview for purposes of promotion, publicity and advertisement that will be arranged by the Organiser and may have to attend the Prize Giving Ceremony, if any. The Organiser will update the Grand Prize Winners on the details of the interview and the Prize Giving Ceremony. Any other additional and/or miscellaneous fees, costs and/or expenses to be incurred in connection with utilising and/or redemption of the Prize shall be the sole responsibility of the winner and shall be fully borne by the Grand Prize Winner.</li> <li>7. All Winners must abide by the terms &amp; conditions of the party(ies) arranging and/or providing for the prizes. The Organiser reserves the right to forfeit their Prizes in the event that the Winner(s) do not comply with the Contest Terms &amp; Conditions and Prizes Terms &amp; Conditions.</li> <li>8. The Organiser makes no warranties or representations whatsoever with respect to the Prizes and shall not be responsible nor be liable for any problems and/or damage thereto or arising therefrom.</li> <li>9. The Winners Result Ads will be featured on the Organiser’s Website at: <a href="https://www.fn.com.my/Contests-contests/">https://www.fn.com.my/Contests-contests/</a>.</li> </ol>
<p><b><u>Liability, Responsibility and Rights of the Organiser:</u></b></p>	<ol style="list-style-type: none"> <li>1. The picture of the prizes shown on the Contest materials is for illustration purposes only. Actual prizes may vary. The prizes will be subjected to the Prizes Terms &amp; Conditions that will be attached to the prizes and stated in the winner acknowledgement letters. Prizes values are accurate at the time of printing.</li> <li>2. Prize redemption is subject to the availability of the prizes and shall be informed by the Organiser from time to time. The Organiser reserves its absolute right to substitute any of the prizes with that of similar value, at any time without prior notice.</li> <li>3. Winners must take the Prizes on an “as is” basis. The prizes are not transferable, non-refundable and non-exchangeable for cash and/or credit, other items, other locations, or voucher in part or in full. The Organiser will not entertain any complaints on the quality and quantity of the prizes after the prize has been collected by the winner.</li> <li>4. The Organiser shall not be liable in the event the prize(s) are lost, spoilt, damaged or stolen during the collection and/or after the delivery of the prize(s). Any additional costs (i.e. not limited to travel expenses and applicable taxes) involved to redeem or collect the prizes are to be borne solely by the winner.</li> </ol>

	<ol style="list-style-type: none"> <li>5. By participating in the contest, all Participants unconditionally agree to assume full liability and responsibility to the extent permitted by law, for any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result of their participation in this Contest, redemption and/or utilisation of the prizes and agree to release and hold the Organiser free and harmless from any form of liability and responsibility.</li> <li>6. The Organiser reserves the right to cancel, terminate and/or suspend the Contest, without the need to provide any prior notice.</li> <li>7. The Organiser reserves the right to forfeit their participation in the event that the Participant(s) do not comply with the Contest Terms and Conditions.</li> <li>8. The Organiser’s decision on all matters relating to the Contest is final, conclusive, and binding. No appeal or correspondence will be entertained.</li> <li>9. Participation in the Contest and/or acceptance of any prize(s) constitutes an irrevocable permission (unless otherwise notified by the Participants) for the Organiser to use the Participants' names, details and photographs for purposes of promotion, publicity and advertisement without any compensation to the participant or need for prior notification to the Participants.</li> <li>10. The Organiser excludes all its responsibilities and liabilities arising from any postponement, cancellation, delay or changes or modification to the Contest or prizes or due to any other unforeseen circumstances beyond the Organiser’s control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism, act of god (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.</li> </ol>
<p><b>Notice Under The Personal Data Protection Act 2010</b></p>	<ol style="list-style-type: none"> <li>1. This written notice (“Notice”) serves to inform you that your personal data is being processed by or on behalf of F&amp;N Beverages Marketing Sdn Bhd (“F&amp;N” or “we” or “us”). Further, by submitting this Contest entries, you hereby consent to the processing of your personal data by F&amp;N in the manner as specified in this Notice. We shall be processing the personal data that you have provided us with such as your name, national identity card number, contact number, address and any other information that we have requested from you in this Contest entries. F&amp;N will be processing your personal data, including any additional information you may subsequently provide F&amp;N, for the purposes of conducting this contest and contacting you (if necessary).</li> <li>2. The personal data that you provide us may be disclosed to our service providers only for the aforementioned purposes. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is kept up to date. You may access and request for correction of your personal data and/or to limit the processing of your personal data or make any enquiries or complaints in respect of your personal data, by emailing our service provider at <a href="mailto:fulfilment@omnitem.com.my">fulfilment@omnitem.com.my</a>. In the event of any inconsistencies between the English version and the Bahasa Malaysia version of this Notice, the English version shall prevail over the Bahasa Malaysia version.</li> </ol>

	<p>3. The Organiser reserves the right to disqualify your entry in the event that you do not agree with or consent to the collection of your personal data without any prior notice at its absolute discretion.</p>
<b>Other Terms</b>	<p>1. By participating in the Contest, Participants are taken to have read, understood and agreed to be bound by these Contest Terms &amp; Conditions, and accept that all decisions by the Organiser are final and binding. The Organiser reserves the right to change, amend, add or delete any of the Contest Terms &amp; Conditions at any time without prior notice to the Participants and the Participants agree that their continued participation in the Contest will constitute their acceptance of such revised Terms and Conditions.</p> <p>2. The Contest Terms &amp; Conditions are prepared in several languages. In the event of inconsistencies between all available versions, the English version of the Contest Terms &amp; Conditions on the website <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a> shall prevail.</p> <p>3. For further inquiries about the Contest, please visit website <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a> or call the Contest line at: 03-7880 8527 (Monday to Friday: 9am - 1pm, 2pm – 5pm).</p>