

## CONTEST TERMS AND CONDITIONS

<b><u>Organiser:</u></b>	F&N Beverages Marketing Sdn. Bhd. (Co. No. 004594-A)																					
<b><u>Contest:</u></b>	PERADUAN F&N MENGISI HATI SETIAP HARI.																					
<b><u>Contest Period:</u></b>	1. The Contest starts from 00:00:00, 01/06/2024 and ends on 23:59:59, 31/07/2024 (“Contest Period”). The Organiser reserves the right to change, cancel, terminate or suspend the Contest at any time during the Contest Period without prior notice.																					
<b><u>Eligibility:</u></b>	1. The Contest is open to all individual legal residents of Malaysia aged 18 and above as of the start of the Contest Period except employees and immediate family members of the Organiser, its affiliates, subsidiaries, advertising/PR agencies and suppliers.																					
<b><u>Participating Products:</u></b>	<p>1. The participating products (“Products”) are:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr style="background-color: #ffff00;"> <td style="text-align: center;"><b>SWEETENED CONDENSED MILK</b></td> </tr> <tr> <td><b>CAP JUNJUNG</b> Sweetened Beverage Creamer (388g, 500g)</td> </tr> <tr> <td><b>CARNATION</b> Sweetened Beverage Creamer (500g)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Condensed Milk Full Cream (392g)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Creamer Hi-calcium (390g, 500g, 1kg)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Creamer Teh Tarik (500g, 2.5kg)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Creamer Vitaminised (500g, 1kg)</td> </tr> <tr> <td><b>F&amp;N</b> Sweetened Creamer Reduced Sugar (380g)</td> </tr> <tr> <td><b>GOLD COIN</b> Sweetened Creamer (500g)</td> </tr> <tr> <td><b>GOLD COIN</b> Sweetened Creamer (Kopi &amp; Teh Tarik) (500g, 1kg, 2.5kg)</td> </tr> <tr> <td><b>TEAPOT</b> Sweetened Creamer (500g, 1kg, 2.5kg)</td> </tr> <tr> <td><b>TEAPOT</b> Sweetened Creamer Pilihan (500g)</td> </tr> <tr> <td> </td> </tr> <tr style="background-color: #ffff00;"> <td style="text-align: center;"><b>EVAPORATED MILK</b></td> </tr> <tr> <td><b>CARNATION</b> Evaporated Creamer (390g)</td> </tr> <tr> <td><b>F&amp;N</b> Evaporated Filled Milk (390g)</td> </tr> <tr> <td><b>F&amp;N</b> Evaporated Creamer (390g)</td> </tr> <tr> <td><b>GOLD COIN</b> Evaporated Creamer (390g)</td> </tr> <tr> <td><b>IDEAL</b> Evaporated Full Cream Milk (390g)</td> </tr> <tr> <td><b>TEAPOT</b> Evaporated Creamer (390g)</td> </tr> <tr> <td><b>TEAPOT</b> Extra Evaporated Creamer (390g)</td> </tr> </table>	<b>SWEETENED CONDENSED MILK</b>	<b>CAP JUNJUNG</b> Sweetened Beverage Creamer (388g, 500g)	<b>CARNATION</b> Sweetened Beverage Creamer (500g)	<b>F&amp;N</b> Sweetened Condensed Milk Full Cream (392g)	<b>F&amp;N</b> Sweetened Creamer Hi-calcium (390g, 500g, 1kg)	<b>F&amp;N</b> Sweetened Creamer Teh Tarik (500g, 2.5kg)	<b>F&amp;N</b> Sweetened Creamer Vitaminised (500g, 1kg)	<b>F&amp;N</b> Sweetened Creamer Reduced Sugar (380g)	<b>GOLD COIN</b> Sweetened Creamer (500g)	<b>GOLD COIN</b> Sweetened Creamer (Kopi & Teh Tarik) (500g, 1kg, 2.5kg)	<b>TEAPOT</b> Sweetened Creamer (500g, 1kg, 2.5kg)	<b>TEAPOT</b> Sweetened Creamer Pilihan (500g)		<b>EVAPORATED MILK</b>	<b>CARNATION</b> Evaporated Creamer (390g)	<b>F&amp;N</b> Evaporated Filled Milk (390g)	<b>F&amp;N</b> Evaporated Creamer (390g)	<b>GOLD COIN</b> Evaporated Creamer (390g)	<b>IDEAL</b> Evaporated Full Cream Milk (390g)	<b>TEAPOT</b> Evaporated Creamer (390g)	<b>TEAPOT</b> Extra Evaporated Creamer (390g)
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<b><u>Proof of Purchase &amp; Participation Method:</u></b>	<p>1. To participate in the Contest, purchase a minimum of Ringgit Malaysia Ten (RM10) worth of Products in a single receipt (“Receipt”) from any outlets in Malaysia during the Contest Period.</p> <p>2. The Receipt shall come in the form of printed receipts from the outlet’s point-of-sale systems. The Receipt must consist of the details of the Products purchase, date of purchase, purchase amount, receipt number and name and/or logo of the outlet (“Receipt Details”).</p>																					

	<p>3. Receipt as the proof of purchase is required for the participants to submit their entries. The Organiser does not accept any alteration of Receipt in any form. Handwritten Tax Invoice Receipt, Purchase Order, and/or Delivery Note will not be accepted.</p> <p>4. The Contest submission method is via WhatsApp only. Each Receipt is ONLY eligible for one (1) entry submission via WhatsApp. The Organiser reserves the right to disqualify any Receipt with incomplete details, reprinted, duplicated, illegible, unclear, damaged, altered, modified, forged, falsified and/or in any forms that do not meet the requirements in the Organiser’s opinion. All Receipts that do not meet the requirements stated herein shall be disqualified by the Organiser without further notification to the Participants.</p>
<p><b><u>Entry Submission:</u></b></p>	<ol style="list-style-type: none"> <li>1. <u>WhatsApp entry participation steps:</u> <ol style="list-style-type: none"> <li>a. Snap one (1) <u>clear and legible</u> picture/image in jpg or jpeg or png format of the Receipt complete with the Receipt Details (“Image”).</li> <li>b. One (1) Image must contain a picture of one (1) Receipt only and the Image file must be less than 5MB.</li> <li>c. Submit the Image via WhatsApp to <b>6018 228 3911</b> using a mobile number registered in Malaysia.</li> <li>d. You will receive an autoreply message prompting you to submit your Full Name and Identification Number (“Personal Details”) immediately following the format: <b>#FULL NAME#ID NO</b> to complete your registration and entry submission (“Entry”). <u>For example:</u> Type: <b>#SHANTI A/P PEREIRA#750801105894</b> and send.</li> <li>e. You are required to provide your Personal Details only once. You may submit as many Entries as you want, and all subsequent Entries will be linked to the Personal Details provided initially.</li> <li>f. An autoreply acknowledgement message will be sent by the Organiser for the first WhatsApp Entry received from each mobile number only.</li> </ol> </li> <li>2. The Organiser will extract all Entries received for further processing. All Entries received are subject to the Organiser’s review and verification. The Organiser reserves the right to reject, disqualify and/or forfeit any Entries with unclear, illegible or incomplete picture/image, reprinted Proof of Purchase, duplicated Proof of Purchase, containing more than one Proof of Purchase, late Entries (i.e.: Entries received after <b>23:59:59, 31/07/2024</b>) and/or in whatsoever forms that do not meet the Contest requirement at its absolute discretion without notice.</li> <li>3. The Organiser reserves the right to request the original hardcopy of the Receipt as the evidence for verification and prize redemption purpose. Failure to produce the original hardcopy Receipt upon request will result in disqualification and prize forfeiture.</li> <li>4. The Organiser reserves the right to forfeit any participation in the event that the Participant(s) do not comply with the Contest Terms &amp; Conditions.</li> </ol>

<p><b><u>Winning Chances:</u></b></p>	<ol style="list-style-type: none"> <li>1. All qualified Entries (“Qualified Entries”) received by the Organiser during the Contest Period will be assigned winning chances in the form of a running serial numbers according to the Products purchased as stated in the Receipt submitted.</li> <li>2. The Organiser will allocate serial numbers according to the purchase amount as stated in the Receipt submitted. For every Ringgit Malaysia Ten (RM10), the Organiser will allocate one (1) serial number up to a maximum of ten (10) serial numbers. Any balance amount in the Receipt shall be forfeited once the maximum serial number per Receipt has been allocated. Please refer the Winners Selection clauses below. <u>For example:</u> If you purchase RM11.50 of Products in a single Receipt during the Contest Period, the Organiser will allocate one (1) serial number. If you purchase RM150.50 of Products in a single Receipt during the Contest Period, the Organiser will allocate ten (10) serial numbers.</li> <li>3. A set of serial numbers will be assigned to all the Qualified Entries according to the date and time received starting from serial number “1”.</li> </ol>								
<p><b><u>Weekly Prizes:</u></b></p>	<ol style="list-style-type: none"> <li>1. The Weekly Prizes to be won for each week for eight (8) consecutive weeks are as per below: <ol style="list-style-type: none"> <li>a. Three (3) Weekly 1<sup>st</sup> Prize which consist of a branded smart phone worth RM4000 each.</li> <li>b. One hundred and sixty-five (165) Weekly 2<sup>nd</sup> Prizes which consist of an eWallet of your choice each, of either: <ol style="list-style-type: none"> <li>i. One (1) RM100 Touch ‘n Go eWallet Reload PIN or</li> <li>ii. One (1) RM100 Boost Credit Redemption Code.</li> </ol> </li> </ol> </li> <li>2. There is a total of twenty-four (24) Weekly 1<sup>st</sup> Prizes and one thousand three hundred and twenty (1320) Weekly 2<sup>nd</sup> Prizes to be won throughout the Contest Period.</li> <li>3. The 8 (eight) weekly periods are as per below: <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">Week 1: 01/06/2024 – 07/06/2024</td> <td style="width: 50%;">Week 2: 08/06/2024 – 14/06/2024</td> </tr> <tr> <td>Week 3: 15/06/2024 – 21/06/2024</td> <td>Week 4: 22/06/2024 – 28/06/2024</td> </tr> <tr> <td>Week 5: 29/06/2024 – 05/07/2024</td> <td>Week 6: 06/07/2024 – 12/07/2024</td> </tr> <tr> <td>Week 7: 13/07/2024 – 19/07/2024</td> <td>Week 8: 20/01/2024 – 31/07/2024</td> </tr> </table> </li> </ol>	Week 1: 01/06/2024 – 07/06/2024	Week 2: 08/06/2024 – 14/06/2024	Week 3: 15/06/2024 – 21/06/2024	Week 4: 22/06/2024 – 28/06/2024	Week 5: 29/06/2024 – 05/07/2024	Week 6: 06/07/2024 – 12/07/2024	Week 7: 13/07/2024 – 19/07/2024	Week 8: 20/01/2024 – 31/07/2024
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<p><b><u>Weekly Prizes Winners Selection:</u></b></p>	<ol style="list-style-type: none"> <li>1. <u>Weekly 1<sup>st</sup> Prizes:</u> The serial numbers allocated to the Qualified Entries will be tabulated for each week which will then be divided by three (3) to derive the winning serial numbers for the week’s Weekly 1<sup>st</sup> Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division. <u>For example:</u> If the Qualified Entries serial numbers for the contest total up to 1655, 1655 will be divided by 3 which equal 551.66 which will be rounded down to 551. The multiplier winning serial number in this case is 551. Three (3) Qualified Entries assigned with serial numbers with multiples of 551 i.e.: 551, 1102 and 1653 will be the selected Finalists.</li> </ol>								

	<p>2. <u>Weekly 2<sup>nd</sup> Prizes</u>: The serial numbers allocated to the Qualified Entries will be tabulated for each week which will then be divided by one hundred and sixty-five (165) to derive the winning serial numbers for the week's Weekly 2<sup>nd</sup> Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division.</p> <p><u>For example</u>: If the Qualified Entries serial numbers for the contest total up to 1655, 1655 will be divided by 165 which equal 10.03 which will be rounded down to 10. The multiplier winning serial number in this case is 10. One hundred and sixty-five (165) Qualified Entries assigned with serial numbers with multiples of 10 i.e.: 10, 20, 30, 40, 50, 60, 70, 80, 90 and so forth will be the selected finalists.</p>
<b><u>Grand Prizes:</u></b>	<p>1. There are six (6) Grand Prizes which consist of one (1) RM8000 cash each to be won at the end of the Contest Period.</p>
<b><u>Grand Prize Winners Selection:</u></b>	<p>1. The serial numbers allocated to the Qualified Entries throughout the Contest Period will be tabulated which will then be divided by eight (8) to derive the winning serial numbers for the Grand Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division.</p> <p><u>For example</u>: If the Qualified Entries serial numbers for the contest total up to 16001, 16001 will be divided by 8 which equal 2000.12. The multiplier winning serial number in this case is 2000. Eight (8) Qualified Entries assigned with serial numbers with multiples of 2000 i.e.: 2000, 4000, 6000, 8000 and so forth will be the selected Finalists.</p>
<b><u>Exclusive Special Prizes for East Malaysia:</u></b>	<p>1. There are eight (8) Special Prizes for participants from <u>Sabah, Labuan and Sarawak ("East Malaysia")</u> to be won at the end of the Contest Period which consist of an eWallet of your choice each, of either:</p> <ol style="list-style-type: none"> <li>One (1) RM500 Touch 'n Go eWallet Reload PIN or</li> <li>One (1) RM500 Boost Credit Redemption Code.</li> </ol>
<b><u>Exclusive Special Prizes for East Malaysia Winners Selection:</u></b>	<p>1. The Organiser will extract all the East Malaysia Entries from the total Qualified Entries received based on the outlets address as stated on the Receipts. A set of serial numbers will be assigned to all the East Malaysia Qualified Entries according to the date and time received starting from serial number "1".</p> <p>2. The serial numbers allocated to the East Malaysia Qualified Entries will be tabulated at the end of the contest period which will then be divided by eight (8) to derive the winning serial numbers for the Exclusive Special Prizes. In the event of numbers with decimal values, the winning serial numbers will be rounded down to the nearest whole number that results after the division.</p> <p><u>For example</u>: If the East Malaysia Qualified Entries serial numbers for the contest total up to 405, 405 will be divided by 8 which equal 50.62 which will be rounded down to 50. The multiplier winning serial number in this case is 50. Eight (8) East Malaysia Qualified Entries assigned with serial numbers with multiples of 50 i.e.: 50, 100, 150, 200 and so forth will be the selected Finalists.</p>
<b><u>Prize Redemption:</u></b>	<p>1. The Organiser will contact all the selected Prize Finalists via WhatsApp from the number <b>6018 228 3911</b> to the mobile numbers from which the Organiser received in</p>

the Qualified Entries. Each selected Finalists will be given one (1) question to answer via WhatsApp. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prize. In the event the selected Finalist failed to answer the question correctly or failed to answer within the time stipulated in the WhatsApp, the selected Finalist will be disqualified and replaced by the serial number Finalist after the serial number of the disqualified Finalist.

2. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.
3. The Winners must provide personal details such as Full name as per MyKad, MyKad number, delivery address for verification and prize redemption via WhatsApp. Failure to provide the personal details will result in disqualification and prize forfeiture at the Organiser's absolute discretion.
4. Throughout the Contest Period each Participant can only win:
  - a. 1 (One) Weekly Prize of the higher value,
  - b. 1 (One) Grand Prize, and
  - c. 1 (One) Exclusive Special Prizes (East Malaysia).
5. All Grand Prize Winners will receive a cheque payable to their name via courier within six (6) to eight (8) weeks from the closing date of the Contest to the delivery address provided by the Winners via WhatsApp.
6. The Organiser's service provider will send the codes to all eWallet Winners via the Contest Official WhatsApp Number at **6018 228 3911** to the same mobile number that the Organiser receives in the Qualified Entries within six (6) to eight (8) weeks from the closing date of the Contest.
7. The Organiser will not be held responsible if any of the eWallet codes cannot be delivered to the Participants due to any change or difference in the mobile contact number submitted to the Organiser during Entry submission.
8. All Participants must abide by the terms and conditions of the vendors and parties arranging and providing the Prizes. The following are the terms and conditions of the Contest Prize vendors:
  - a. Usage of the Touch 'n Go eWallet Reload PIN is subject to Touch 'n Go Sdn Bhd (TNG Digital Sdn Bhd) Terms & Conditions; <https://www.touchngo.com.my/assets/pdf/user-tnc.pdf>.
  - b. Usage of the Boost Credit Redemption Code is subject to Axiata Digital eCode Sdn Bhd Terms & Conditions; <https://www.myboost.com.my/terms/>.
9. The Organiser reserves the rights to extend the timelines stated under this clause owing to any reasons beyond the control of the Organiser at no compensation to the winners.
10. All Winners must abide by the terms & conditions of the party(ies) arranging and/or providing for the prizes. The Organiser reserves the right to forfeit their Prizes in the

	<p>event that the Winner(s) do not comply with the Contest Terms &amp; Conditions and Prizes Terms &amp; Conditions.</p> <p>11. The Winners Result Ads will be featured on the Organiser's Website at: <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a>.</p>
<p><b><u>Entry Deadline:</u></b></p>	<p>All Entry(ies) must be received by the Organiser on or before 23:59:59, 31/07/2024. Any Entry received outside the Contest Period shall be automatically disqualified.</p>
<p><b><u>Liability, Responsibility and Rights of the Organiser:</u></b></p>	<ol style="list-style-type: none"> <li>1. The picture of the prizes shown on the Contest materials is for illustration purposes only. Actual prizes may vary. The prizes will be subjected to the Prizes Terms &amp; Conditions that will be attached to the prizes and stated in the winner acknowledgement letters. Prizes values are correct at the time of printing.</li> <li>2. Prize redemption is subject to the availability of the prizes and shall be informed by the Organiser from time to time. The Organiser reserves the right at its absolute discretion to substitute any of the prizes with that of similar value, at any time without prior notice.</li> <li>3. Winners must take the Prizes "as is" basis. The prizes are not transferable, non-refundable and non-exchangeable for cash and/or credit, other items or voucher in part or in full. The Organiser will not entertain any complaints on the quality and quantity of the prizes after the prize has been collected by the winner.</li> <li>4. The Organiser shall not be liable in the event the prize(s) are lost, spoilt, damaged or stolen during or after delivery and/or collection of the prize(s). Any additional costs (i.e.: not limited to travel expenses and applicable taxes) involved to redeem or collect the prizes are to be borne solely by the winner.</li> <li>5. All Participants unconditionally agree to assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result arising from their participation in this Contest, redemption and redemption and/or utilisation of the prizes and agree to release and hold the Organiser free and harmless of any liability.</li> <li>6. The Organiser reserves the right to cancel, terminate and/or suspend the Contest, without the need to provide any prior notice.</li> <li>7. The Organiser reserves the right to forfeit their participation in the event that the Participant(s) do not comply with the Contest Terms and Conditions.</li> <li>8. The Organiser's decision on all matters relating to the Contest is final, conclusive, and binding. No correspondence will be entertained.</li> <li>9. Participation in the Contest and acceptance of any prize(s) constitutes an irrevocable permission (unless otherwise notified by the Participants) for the Organiser to use the Participants' names and photographs for purposes of publicity and advertisement without any compensation or need for prior notification to the Participants</li> </ol>

	<p>10. The Organiser may at its sole and absolute discretion amend the Terms and Conditions, set herein without any prior notice. All matters relating to this Contest are final and binding on all Participants of this Contest, and no correspondence will be entertained. The Organiser reserves the rights to alter, cancel, terminate or suspend the Contest, mechanism of the Contest, the prizes or any part thereof without any prior notice. For the avoidance of doubt, the alteration, cancellation, termination or suspension by the Organiser of the prize, Contest or any part thereof shall not entitle the Participants to any claim or compensation against the Organiser (in cash or in kind) for any and all loss or damage suffered or incurred by the Participants as a direct or indirect result of the act of alteration, cancellation, termination or suspension.</p> <p>11. The Organiser excludes its responsibilities and all liabilities arising from any postponement, cancellation, delay or changes or modification to the Promotion or prizes or due to any other unforeseen circumstances beyond the Organiser’s control such as governmental interference, civil commotion, riot, war, strikes, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.</p>
<p><b>Notice Under The Personal Data Protection Act 2010:</b></p>	<ol style="list-style-type: none"> <li>1. This written notice (“Notice”) serves to inform you that your personal data is being processed by or on behalf of F&amp;N Beverages Marketing Sdn Bhd (“F&amp;N” or “we” or “us”). Further, by submitting this Contest entries, you hereby consent to the processing of your personal data by F&amp;N in the manner as specified in this Notice. We shall be processing the personal data that you have provided us with such as your name, national identity card number, contact number, address and any other information that we have requested from you in this Contest entries. F&amp;N will be processing your personal data, including any additional information you may subsequently provide F&amp;N, for the purposes of conducting this contest and contacting you (if necessary).</li> <li>2. The personal data that you provide us may be disclosed to our service providers only for the aforementioned purposes. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is kept up to date. You may access and request for correction of your personal data and/or to limit the processing of your personal data or make any enquiries or complaints in respect of your personal data, by emailing our service provider at <a href="mailto:fulfilment@omniteam.com.my">fulfilment@omniteam.com.my</a>. In the event of any inconsistencies between the English version and the Bahasa Malaysia version of this Notice, the English version shall prevail over the Bahasa Malaysia version.</li> </ol>
<p><b>Other Terms:</b></p>	<ol style="list-style-type: none"> <li>1. By participating in the Contest, Participants are taken to have read, understood and agreed to be bound by these Contest Terms &amp; Conditions, and accept that all decisions by the Organiser are final and binding. The Organiser reserves the right to change, amend, add or delete any of the Contest Terms &amp; Conditions at any time without prior notice to the Participants and the Participants agree to be bound by such changes.</li> </ol>

	<p>2. The Contest Terms &amp; Conditions are prepared in several languages. In the event of inconsistencies between all available versions, the English version of the Contest Terms &amp; Conditions on Organiser’s Website at: <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a> shall prevail.</p> <p>3. For further inquiries about the Contest, please visit Organiser’s Website at: <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a>.</p>
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