

TERMS AND CONDITIONS

<u>Organiser:</u>	F&N Beverages Marketing Sdn. Bhd. (Co. No. 004594-A)
<u>Contest:</u>	F&N NUTRIWELL BUY & WIN EXCLUSIVE WITH JAYA GROCER ("Contest").
<u>Contest Period:</u>	1. The Contest starts from 00:00:00, 01/08/2025 and ends on 23:59:59, 12/09/2025 ("Contest Period"). The Organiser reserves the right to change, cancel, terminate or suspend the Contest at any time during the Contest Period without prior notice.
<u>Eligibility:</u>	1. The Contest is open to all individual legal residents of Malaysia aged eighteen (18) and above with a valid identification number at the time of the participation during the Contest Period except any employees and immediate family members of the Organiser, its affiliates, subsidiaries, advertising/PR agencies and/or its suppliers.
<u>Participation Method:</u>	1. To participate in the Contest, purchase a minimum of one (1) pack of F&N NUTRIWELL Milk 1L (any variants) ("Minimum Purchase") in a single original receipt from any participating JAYA GROCER outlets ("Outlet") in Malaysia during the Contest Period ("Receipt"). 2. The Receipt shall come in the form of printed receipts from Outlet's point-of-sale systems. The Receipt must be legible and consist of the details of the Products purchase, date of purchase, purchase amount, receipt number and name and/or logo of the Outlet ("Receipt Details"). 3. The Receipt as the proof of purchase is required for the Participants to submit their entries. The Organiser does not accept any alteration of Receipt in any form. Handwritten Tax Invoice Receipt, Purchase Order, and/or Delivery Note will not be accepted. 4. The Contest submission method is via WhatsApp only. Each Receipt is ONLY eligible for one (1) entry submission via WhatsApp. The Organiser reserves the right to disqualify any Receipt with incomplete details, reprinted, duplicated, illegible, unclear, damaged, altered, modified, forged, falsified and/or in any forms that do not meet the requirements of the Contest in the Organiser's opinion. All Receipts that do not meet the requirements stated herein shall be disqualified by the Organiser without further notification to the Participants.
<u>Entry Submission:</u>	1. <u>WhatsApp entry participation steps:</u> a. Snap one (1) <u>clear and legible</u> picture/image in jpg or jpeg or png format of the Receipt complete with the Receipt Details ("Image"). b. One (1) Image must contain a picture of one (1) Receipt only and the Image file must be less than 5MB. c. Submit the Image via WhatsApp to the F&N NUTRIWELL BUY & WIN EXCLUSIVE WITH JAYA GROCER WhatsApp number: 6018 311 3268 using a mobile number registered in Malaysia.

	d. You will receive an autoreply message prompting you to provide your full name and identification number ("Personal Details") to complete your registration and entry submission ("Entry"). Please follow the instructions in the autoreply message and submit the required details promptly. e. You are required to provide your Personal Details only once. You may submit as many Entries as you want, and all subsequent Entries will be linked to the Personal Details provided initially. f. An autoreply acknowledgement message will be sent by the Organiser for the first WhatsApp Entry received from each mobile number only. 2. The Organiser will extract all Entries received for further processing. All Entries received are subject to the Organiser's review and verification. The Organiser reserves the right to reject, disqualify and/or forfeit any Entries with unclear, illegible or incomplete picture/image, reprinted Receipt, duplicated Receipt, containing more than one Receipt, late Entries (i.e.: Entries received after 23:59:59, 12/09/2025) and/or altered, modified, forged, falsified in any forms that do not meet the Contest requirement at its absolute discretion without notice. 3. The Organiser reserves the right to request the original hardcopy of the Receipt as per the Image received in the Entry submission as the evidence for verification and prize redemption purpose. Failure to produce the original hardcopy Receipt upon request will result in disqualification and prize forfeiture. 4. The Organiser reserves the right to forfeit any participation in the event that the Participant(s) do not comply with the Contest Terms & Conditions.
<u>Winning Chances:</u>	1. All qualified Entries ("Qualified Entries") received by the Organiser during the Contest Period will be assigned winning chances in the form of a running serial numbers according to the Products purchased as stated in the Receipt submitted. 2. The Organiser will allocate serial numbers according to the quantity purchased as stated in the Receipt submitted. For every one (1) pack of F&N NUTRIWELL Milk 1L (any variants), the Organiser will allocate one (1) serial number up to a maximum of ten (10) serial numbers. Any balance amount in the Receipt shall be forfeited once the maximum serial number per Receipt has been allocated. Please refer to the Winners Selection clauses below. <u>For example:</u> - If you purchase one (1) pack of F&N NUTRIWELL Oat Milk 1L in a single Receipt during the Contest Period, the Organiser will allocate one (1) serial number. - If you purchase five (5) pack of F&N NUTRIWELL Oat Milk 1L in a single Receipt during the Contest Period, the Organiser will allocate five (5) serial numbers. - If you purchase twelve (12) packs of F&N NUTRIWELL Oat Milk 1L in a single Receipt during the Contest Period, the Organiser will allocate ten (10) serial numbers. 3. A set of serial numbers will be assigned to all the Qualified Entries according to the date and time received starting from serial number "1".

<u>Prizes:</u>	1. There is a total of fifty (50) Prizes to be won during the Contest Period. The following are the Prizes: i. Two (2) 1st Prizes in the form of one (1) unit of SAMSUNG Galaxy Watch 6 Classic worth RM1499 each. ii. Eight (8) 2nd Prizes in the form of one (1) unit of FITBIT Smart Watch worth RM500 each. iii. Forty (40) Consolation Prizes in the form of one (1) unit of RM50 JAYA GROCER Voucher each.
<u>Prize Winners Selection:</u>	1. At the end of the Promotion a set of serial numbers will be allocated to the Qualified Entries starting from serial number “1”. Serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries throughout the Promotion Period. i. The total number of Qualified Entries will be divided by two (2) to derive the winning serial numbers for the 1st Prizes, ii. the total number of Qualified Entries will be divided by eight (8) to derive the winning serial numbers for the 2nd Prizes, and iii. the total number of Qualified Entries will be divided by forty (40) to derive the winning serial numbers for the Consolation Prizes. iv. In the event of number with decimal values, the winning serial number will be rounded down to the nearest whole number. 2. <u>For example:</u> If the total Qualified Entry serial numbers is 5009 the Organiser will select the Finalists based on the following mechanics: i. <u>Two (2) 1st Prize Finalist:</u> 5009 will be divided by 2 which equals 2504.50 which will be rounded down to 2504. The multiplier winning serial number in this case is 2504. Two (2) Qualified Entry assigned with serial numbers with multiples of 2504 i.e.: 2504 and 5008 will be selected. ii. <u>Eight (8) 2nd Prize Finalists:</u> 5009 will be divided by 8 which equals 626.12 which will be rounded down to 626. The multiplier winning serial number in this case is 626. Eight (8) Qualified Entries assigned with serial numbers with multiples of 626 i.e.: 626, 1252, 1878 and so forth will be selected. iii. <u>Forty (40) Consolation Prize Finalists:</u> 5009 will be divided by 40 which equals 125.22 which will be rounded down to 125. The multiplier winning serial number in this case is 125. Forty (40) Qualified Entries assigned with serial numbers with multiples of 125 i.e.: 125, 250, 375, 500, 625 and so forth will be selected.
<u>Prizes Redemption:</u>	1. The Organiser will contact all the selected Prize Finalists via WhatsApp from the number 6018 311 3268 to the mobile numbers from which the Organiser received the Qualified Entries. Each selected Finalists will be given one (1) question to answer via WhatsApp. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prize. In the event the selected Finalist fails to answer the question correctly or fails to answer within the time stipulated in the WhatsApp, the selected Finalist will be disqualified and replaced by the serial number Finalist after the serial number of the disqualified Finalist. The Organiser will

	contact the selected Finalists who have answered the question correctly and confirm them as Winners. - The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons. - All Winners must provide personal details such as Full name as per MyKad/ID, MyKad/ID number, delivery address for verification and prize redemption via WhatsApp. Failure to provide the personal details will result in disqualification and prize forfeiture at the Organiser's absolute discretion. - Throughout the Contest Period each Participant can only win a maximum of one (1) Prize of the higher value. - All Winners must provide their personal details to the Organiser for prizes fulfilment, without which the Organiser may not be able to fulfill such prizes. The Organiser reserves the rights to forfeit their Prizes if the Winners fail to provide their full details upon request. The Organiser reserves the right to disqualify any Entry or Prize if a Participant or Winner's personal details (including full name, identification number and mobile number) are found at any time to be inaccurate or wrong. - All Prize Winners will be contacted by the Organiser for Prizes fulfilment via WhatsApp from 6018 311 3268 to the mobile numbers submitted to the Organiser during Entry submission within five (5) to seven (7) working days from the confirmation of the Winners by the Organiser. - The Organiser reserves the rights to extend the timelines stated under this clause owing to any reasons beyond the control of the Organiser at no compensation to the winners. - All Winners must abide by the terms & conditions of the party(ies) arranging and/or providing for the prizes. The Organiser reserves the right to forfeit their Prizes in the event that the Winner(s) do not comply with the Contest Terms & Conditions and Prizes Terms & Conditions. - The Organiser makes no warranties or representations whatsoever with respect to the Prizes and shall not be responsible nor be liable for any problems and/or damage thereto or arising therefrom. - The Winners Result Ads will be featured on the Organiser's Website at: https://www.fn.com.my/promotions-contests/.
<u>Entry Deadline:</u>	All Entry(ies) must be received by the Organiser on or before 23:59:59, 12/09/2025. Any Entry received outside the Contest Period shall be automatically disqualified.
<u>Liability, Responsibility and Rights of</u>	The picture of the prizes shown on the Contest materials are for illustration purposes only. Actual prizes may vary. The prizes will be subjected to the Prize Redemption's Terms & Conditions that will be attached to the prizes and stated in the winner

<u>the</u> <u>Organiser:</u>	acknowledgement letters. Prizes values reflected are accurate at the time of printing. 2. Prize redemption is subject to the availability of the prizes and shall be informed by the Organiser from time to time. The Organiser reserves the right to substitute any of the prizes with that of similar value, at any time without prior notice at its absolute discretion. 3. Winners must take the Prizes on an “as is” basis. The prizes are not transferable, non-refundable and/or non-exchangeable for cash, credit and/or other items or voucher in part or in full. The Organiser will not entertain any complaints on the quality and quantity of the prizes after the prize has been collected by or delivered to the winner. 4. The Organiser shall not be liable in the event the prize(s) are lost, spoilt, damaged or stolen during or after the delivery or collection of the prize(s). Any additional costs (including but not limited to, the travel expenses and applicable taxes) involved for the redemption or collection of the prizes are to be borne solely by the winner. 5. By participating in this contest, all Participants agree to unconditionally assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result of their participation in this Contest, redemption and/or utilisation of the prizes and agree to release and hold the Organiser free and harmless from any liabilities. 6. The Organiser reserves the right to cancel, terminate and/or suspend the Contest at any time, without prior notice. 7. The Organiser reserves the right to forfeit any participation in the event that the Participant(s) do not comply with the Contest’s Terms and Conditions. 8. The Organiser’s decision on all matters relating to the Contest is final, conclusive, and binding. No correspondence or appeal will be entertained. 9. Participation in the Contest and acceptance of any prize(s) constitutes an irrevocable permission and consent from the participants for the Organiser to use their personal details and photographs for the purposes of publicity and advertisement without any compensation or need for prior notification to the Participants. 10. The Organiser may at its sole and absolute discretion amend the Terms and Conditions set herein from time to time, without any prior notice. The Organiser reserves the rights to alter, cancel, terminate or suspend the Contest, mechanism of the Contest, the prizes and/or any part thereof without any prior notice. For the avoidance of doubt, the alteration, cancellation, termination or suspension by the Organiser of the prize, Contest or any part thereof shall not entitle the Participants to any claim or compensation against the Organiser (in cash or in any kind) for any and all loss or damage suffered or incurred by the Participants whether as a direct or indirect result of the act of alteration, cancellation, termination or suspension.
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	11. The Organiser excludes all its responsibilities and liabilities absolutely arising from any postponement, cancellation, delay or changes or modification to the Contest or prizes or due to any other unforeseen circumstances beyond the Organiser's control such as governmental interference, civil commotion, riot, war, strikes, act of God, act of terrorism (including but not limited to any act of violence, hostility, national emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.
Notice Under the Personal Data Protection Act 2010:	1. This written notice ("Notice") serves to inform you that your personal data is being processed by or on behalf of F&N Beverages Marketing Sdn Bhd ("F&N" or "we" or "us"). Further, by submitting this Contest entries, you hereby consent to the processing of your personal data by F&N in the manner as specified in this Notice. We shall be processing your personal data that you have provided to us, including but not limited to, your name, national identity card number, contact number, address and any other information that we have requested from you for this Contest entries. F&N will be processing your personal data, including any additional information you may subsequently provide to F&N, for the purposes of conducting this contest and contacting you (if necessary). 2. The personal data that you provide us may be disclosed to our service providers only for the aforementioned purposes. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is up to date. You may access and request for the correction of your personal data and/or to limit the processing of your personal data or make any enquiries or complaints in respect of your personal data, by emailing to our service provider at fulfilment@omnitem.com.my. In the event of any inconsistencies between the English version and the Bahasa Malaysia version of this Notice, the English version shall prevail over the Bahasa Malaysia version. 3. The Organiser reserves the right to disqualify your Entry in the event that you do not agree with or consent to the collection and/or processing of your personal data without any prior notice at its absolute discretion.
Other Terms:	1. By participating in this Contest, the Participants are taken to have read, understood and agreed to be bound by the Terms & Conditions of this Contest, and accept that all decisions made by the Organiser shall be final and binding. The Organiser reserves the right to change, amend, add or delete any of the Contest Terms & Conditions at any time without prior notice to the Participants and the Participants agree that their continued participation in the Contest will constitute their acceptance of the revised Terms and Conditions. 2. The Contest's Terms & Conditions are prepared in several languages. In the event of any inconsistencies between all the available versions, the English version on the website at: https://www.fn.com.my/promotions-contests/ shall prevail. 3. For further inquiries about the Contest, please visit our website at: https://www.fn.com.my/promotions-contests/.

