

## TERMS AND CONDITIONS

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| <b><u>Organiser:</u></b>            | F&N Beverages Marketing Sdn. Bhd. (Co. No. 004594-A)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <b><u>Contest:</u></b>              | F&N XMAS CONTEST ("Contest")                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b><u>Contest Period:</u></b>       | 1. The Contest starts from 00:00:00, 01/11/2025 and ends on 23:59:59, 02/01/2026 ("Contest Period"). The Organiser reserves the right to change, cancel, terminate or suspend the Contest at any time during the Contest Period without prior notice.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| <b><u>Eligibility:</u></b>          | 1. The Contest is open to all individual legal residents of <b>Sabah and Sarawak</b> aged eighteen (18) and above with a valid identification number at the time of the participation during the Contest Period except any employees and immediate family members of the Organiser, its affiliates, subsidiaries, advertising/PR agencies and/or its suppliers.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| <b><u>Participation Method:</u></b> | <p>1. To participate in the Contest, purchase a minimum of Ringgit Malaysia Ten (RM10.00) worth ("Minimum Purchase Value") of any participating F&amp;N products i.e. 100PLUS, F&amp;N Ready-to-drink Tea , F&amp;N Fun Flavours, EST Cola, Oyoshi, Seasons, F&amp;N Fruit Tree, Sunkist, Farmhouse, Magnolia Milk, F&amp;N Canned Milk, TEAPOT, CARNATION® &amp; F&amp;N NutriWell Milk 1L ("Products") in a single receipt ("Receipt") from any outlets (In-store or online store) ("Outlet") in SABAH or SARAWAK during the Contest Period.</p> <p>2. <u>In-store purchases:</u></p> <ol style="list-style-type: none"> <li>The Receipt must be in the form of printed receipt from point-of-sale system of any physical Outlet. Handwritten Tax Invoice Receipt, Purchase Order, and/or Delivery Note will not be accepted.</li> <li>The Receipt must bear the name and/or logo of the Outlet, date of purchase, Products purchased, Products purchase amount and Receipt number ("Receipt Details").</li> </ol> <p>3. <u>Online purchases:</u></p> <ol style="list-style-type: none"> <li>The Receipt must be in the form of a screenshot of the invoice for online purchases made from any Sabah or Sarawak online merchants only. Where promotional codes and/or rebates and/or discount vouchers and/or shipping vouchers and/or any other discounts are used during online purchases, the <u>final paid amount of the Products</u> must meet or exceed the Minimum Purchase Value.</li> <li>The Receipt must bear the name and/or logo of the online merchant, date of purchase, Products purchased, Products purchase amount and invoice number ("Invoice Details").</li> </ol> <p>4. The Contest submission method is via WhatsApp only. <b>Each Receipt is ONLY eligible for one (1) entry submission via WhatsApp.</b> The Organiser reserves the right to disqualify any Receipt with incomplete details, reprinted, duplicated, illegible, unclear, damaged, altered, modified, forged, falsified and/or in any forms that do not meet the requirements of the Contest in the Organiser's opinion. All Receipts</p> |

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|                                 | that do not meet the requirements stated herein shall be disqualified by the Organiser without further notification to the Participants.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b><u>Entry Submission:</u></b> | <ol style="list-style-type: none"> <li>1. <u>WhatsApp entry participation steps:</u> <ol style="list-style-type: none"> <li>a. Snap one (1) <u>clear and legible</u> picture/image in jpg or jpeg or png format of the Receipt complete with the Receipt Details or Invoice Details ("Image").</li> <li>b. One (1) Image must contain a picture of one (1) Receipt only and the Image file must be less than 5MB.</li> <li>c. Submit the Image via WhatsApp to <b>6018 388 0802</b> using a mobile number registered in Malaysia.</li> <li>d. You will receive an autoreply message prompting you to provide your full name and identification number ("Personal Details") to complete your registration and entry submission ("Entry"). Please follow the instructions in the autoreply message and submit the required details promptly.</li> <li>e. You are required to provide your Personal Details only once. You may submit as many Entries as you want, and all subsequent Entries will be linked to the Personal Details provided initially.</li> <li>f. An autoreply acknowledgement message will be sent by the Organiser for the first WhatsApp Entry received from each mobile number only.</li> </ol> </li> <li>2. The Organiser will extract all Entries received for further processing. All Entries received are subject to the Organiser's review and verification. The Organiser reserves the right to reject, disqualify and/or forfeit any Entries with unclear, illegible or incomplete picture/image, reprinted Receipt, duplicated Receipt, containing more than one Receipt, late Entries (i.e.: Entries received after <b>23:59:59, 02/01/2026</b>) and/or altered, modified, forged, falsified in any forms that do not meet the Contest requirement at its absolute discretion without notice.</li> <li>3. The Organiser reserves the right to request the original hardcopy of the Receipt as per the Image received in the Entry submission as the evidence for verification and prize redemption purpose. Failure to produce the original hardcopy Receipt upon request will result in disqualification and prize forfeiture.</li> <li>4. The Organiser reserves the right to forfeit any participation in the event that the Participant(s) do not comply with the Contest Terms &amp; Conditions.</li> </ol> |
| <b><u>Winning Chances:</u></b>  | <ol style="list-style-type: none"> <li>1. All qualified Entries ("Qualified Entries") received by the Organiser during the Contest Period will be assigned winning chances in the form of running serial numbers according to the Products purchased as stated in the Receipt submitted.</li> <li>2. The Organiser will allocate serial numbers according to the purchase amount as stated in the Receipt submitted. For every Ringgit Malaysia Ten (RM10), the Organiser will allocate one (1) serial number up to a maximum of ten (10) serial numbers for each Receipt. Any balance amount in the Receipt shall be forfeited once the maximum serial number per Receipt has been allocated. Please refer to the Winners Selection clauses below.<br/><u>For example:</u></li> </ol>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |

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|                                               | <ul style="list-style-type: none"> <li>- If you purchase RM10.50 of the Products in a single Receipt during the Contest Period, the Organiser will allocate one (1) serial number.</li> <li>- If you purchase RM100.50 of the Products in a single Receipt during the Contest Period, the Organiser will allocate ten (10) serial numbers.</li> <li>- If you purchase RM380.60 of the Products in a single Receipt during the Contest Period, the Organiser will allocate ten (10) serial numbers.</li> </ul> <p>3. A set of serial numbers will be assigned to all the Qualified Entries according to the date and time received starting from serial number “1”.</p>                                                                                                                                                  |
| <b><u>Daily Prizes</u></b>                    | <p>1. There are one hundred (100) Daily Prizes to be won each day for sixty-one (61) consecutive days and each Daily Prize consists of one (1) RM5 worth of E-Wallet credit of your choice.</p> <p>2. There is a total of six thousand and one hundred (6100) Daily Prizes to be won throughout the Contest Period.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| <b><u>Daily Prizes Winners Selection:</u></b> | <p>1. Each day the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries for each day which will then be divided by one hundred (100) to derive the winning serial numbers for the Daily Prizes. In the event of number with decimal values, the winning serial number will be rounded down to the nearest whole number that results after the division:</p> <p>a. <b>Selection of one hundred (100) Daily Prize Finalist:</b> If Day 1 Qualified Entries serial numbers total up to 1001, 1001 will be divided by 100 which equal 10.01 which will be rounded down to 10. The one hundred (100) Qualified Entries assigned with serial number 10, 20, 30, 40, 50, 60 &amp; so on will be the selected finalists of Day 1 – Daily Prizes.</p> |
| <b><u>Grand Prizes:</u></b>                   | <p>1. There is a total of twenty (20) Grand Prizes, each consisting of a Branded Home Karaoke Set worth RM1999, to be won at the end of the Contest Period.</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| <b><u>Grand Prizes Winners Selection:</u></b> | <p>1. At the end of the Contest Period the serial numbers allocated to each Qualified Entry will be tabulated and added up to derive the total number of Qualified Entries for the Contest which will then be divided by twenty (20) to derive the winning serial numbers for the Grand Prizes. In the event of numbers with decimal values, the winning serial number will be rounded down to the nearest whole number that results after the division:</p> <p>a. <b>Selection of twenty (20) Grand Prize Finalist:</b> If the Qualified Entries serial numbers total up to 15401, 15401 will be divided by 20 which equal 770.05. The twenty (20) Qualified Entries assigned with serial number of 770, 1540, 2310, 3080 &amp; so on will be the selected finalists of the Grand Prize.</p>                           |
| <b><u>Prizes Redemption:</u></b>              | <p>1. The Organiser will contact all the selected Prize Finalists via WhatsApp using the number <b>6018 388 0802</b> at the mobile numbers from which the Organiser received the Qualified Entries. Each selected Finalist will be given one (1) question to answer via WhatsApp. The selected Finalists must answer the question posted by the Organiser correctly in order to win the Prize. In the event the selected Finalist fails to answer the question correctly or fails to answer within the time stipulated in the</p>                                                                                                                                                                                                                                                                                       |

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|  | <p>WhatsApp, the selected Finalist will be disqualified and replaced by the serial number Finalist after the serial number of the disqualified Finalist. The Organiser will contact the selected Finalists who have answered the question correctly and confirm them as Winners.</p> <ol style="list-style-type: none"> <li>2. The Organiser will not be held liable in the event the selected Finalists cannot be contacted for whatever reasons.</li> <li>3. All Winners must provide personal details such as full name as per MyKad/ID, MyKad/ID number, delivery address for verification and prize redemption via WhatsApp. Failure to provide the personal details will result in disqualification and prize forfeiture at the Organiser's absolute discretion.</li> <li>4. Throughout the Contest Period each Participant can only win a maximum of one (1) Daily Prize and one (1) Grand Prize.</li> <li>5. All Winners must provide their personal details to the Organiser for prizes fulfilment, without which the Organiser may not be able to fulfill such prizes. The Organiser reserves the rights to forfeit their Prizes if the Winners fail to provide their full details upon request. The Organiser reserves the right to disqualify any Entry or Prize if a Participant or Winner's personal details (including full name, identification number and mobile number) are found at any time to be inaccurate or wrong.</li> <li>6. During prizes fulfilment, all Daily Prize Winners may select their e-Wallet Reload PIN Code(s) as per below: <ol style="list-style-type: none"> <li>i. Touch 'n Go e-Wallet Reload PIN or,</li> <li>ii. Boost Credit Redemption Code or,</li> <li>iii. SPayGlobal e-Credit (Sarawak Pay).</li> </ol> </li> <li>7. All Daily Prize Winners will receive from the Organiser's service provider their selected e-Wallet Reload PIN Code(s) via WhatsApp from <b>6018 388 0802</b> at the mobile numbers submitted to the Organiser during Entry submission within six (6) to eight (8) weeks from the closing date of the Contest.</li> <li>8. The Organiser will not be held responsible if any of the e-Wallet Reload PIN Code(s) cannot be delivered or deployed to the Winners due to any change, error and/or difference in the mobile contact number submitted to the Organiser during Entry submission.</li> <li>9. All Daily Prize Winners must abide by the terms and conditions of the vendors and parties arranging and providing the e-Wallet Reload PIN Code(s). The Winners shall be fully responsible for any additional administrative fees or costs associated with the redemption and use of the e-Wallet Reload PIN Code(s). The following are the terms and conditions of the vendors: <ol style="list-style-type: none"> <li>i. Redemption and use of the Touch 'n Go e-Wallet Reload PIN is subject to Touch 'n Go Sdn Bhd (TNG Digital Sdn Bhd) Terms &amp; Conditions; <a href="https://www.touchngo.com.my/assets/pdf/user-tnc.pdf">https://www.touchngo.com.my/assets/pdf/user-tnc.pdf</a></li> </ol> </li> </ol> |
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|                                                                      | <p>ii. Redemption and use of the Boost Credit Redemption Code is subject to Axiata Digital eCode Sdn Bhd Terms &amp; Conditions; <a href="https://www.myboost.com.my/terms/">https://www.myboost.com.my/terms/</a></p> <p>iii. Use of the SPayGlobal e-Credit (Sarawak Pay) is subject to SiliconNet Technologies Sdn Bhd's Terms &amp; Conditions; <a href="https://spayglobal.my/page-0-31-22-Terms-and-Conditions-of-Services.html">https://spayglobal.my/page-0-31-22-Terms-and-Conditions-of-Services.html</a></p> <p>10. The Organiser reserves the right at its absolute discretion to extend the timeline of e-Wallet Reload PIN Code(s) delivery as the Organiser deems necessary. The Organiser will not be held liable in the event of non-receipt of the e-Wallet Reload PIN Code(s) by the Winners or delayed delivery of the e-Wallet Reload PIN Code(s) to the Winners.</p> <p>11. All e-Wallet Reload PIN Code(s) which are not claimed after the deadline stated by the Organiser in the WhatsApp messages will be forfeited. The Organiser reserves the right to substitute any prize with an alternative of equal or greater value.</p> <p>12. All Daily and Grand Prize Winners will be contacted by the Organiser for Prizes fulfilment via WhatsApp from <b>6018 388 0802</b> at the mobile numbers submitted to the Organiser during Entry submission within five (5) to seven (7) working days from the confirmation of the Winners by the Organiser.</p> <p>13. The Organiser reserves the rights to extend the timelines stated under this clause owing to any reasons beyond the control of the Organiser at no compensation to the winners.</p> <p>14. All Winners must abide by the terms &amp; conditions of the party(ies) arranging and/or providing for the prizes. The Organiser reserves the right to forfeit their Prizes in the event that the Winner(s) do not comply with the Contest Terms &amp; Conditions and Prizes Terms &amp; Conditions.</p> <p>15. The Organiser makes no warranties or representations whatsoever with respect to the Prizes and shall not be responsible or liable for any problems and/or damage thereto or arising therefrom.</p> <p>16. The Winners Result Ads will be featured on the Organiser's Website at: <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a>.</p> |
| <b><u>Entry Deadline:</u></b>                                        | All Entry(ies) must be received by the Organiser on or before 23:59:59, 02/01/2026. Any Entry received outside the Contest Period shall be automatically disqualified.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| <b><u>Liability, Responsibility and Rights of the Organiser:</u></b> | <p>1. The pictures of the prizes shown on the Contest materials are for illustration purposes only. Actual prizes may vary. The prizes will be subjected to the Prize Redemption Terms &amp; Conditions that will be attached to the prizes and stated in the winner acknowledgement letters. Prize values are accurate at the time of printing.</p> <p>2. Prize redemption is subject to the availability of the prizes, which will be informed by the Organiser from time to time. The Organiser reserves the right to substitute</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |

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|  | <p>any of the prizes with that of similar value, at any time without prior notice at its absolute discretion.</p> <ol style="list-style-type: none"> <li>3. Winners must take the Prizes on an “as is” basis. The prizes are not transferable, non-refundable and/or non-exchangeable for cash, credit and/or other items or voucher in part or in full. The Organiser will not entertain any complaints on the quality and quantity of the prizes after the prize has been collected by or delivered to the winner.</li> <li>4. The Organiser shall not be liable in the event the prize(s) are lost, spoilt, damaged or stolen during or after the delivery or collection of the prize(s). Any additional costs (including but not limited to, travel expenses and applicable taxes) associated with or arising from the redemption or collection of the prizes are to be borne solely by the winner.</li> <li>5. By participating in this Contest, all Participants agree to unconditionally assume full liability and responsibility to the extent permitted by law in the event of any loss, mishap, injury, damage, claim, or accidents (including death) suffered as a result of their participation in this Contest, redemption and/or utilisation of the prizes and agree to release and hold the Organiser free and harmless from any liabilities.</li> <li>6. The Organiser reserves the right to cancel, terminate and/or suspend the Contest at any time, without prior notice.</li> <li>7. The Organiser reserves the right to forfeit any participation in the event that the Participant(s) do not comply with the Contest Terms and Conditions.</li> <li>8. The Organiser’s decision on all matters relating to the Contest is final, conclusive, and binding. No correspondence or appeal will be entertained.</li> <li>9. Participation in the Contest and acceptance of any prize(s) constitutes an irrevocable permission and consent from the participants for the Organiser to use their personal details and photographs for the purposes of publicity and advertisement without any compensation or need for prior notification to the Participants.</li> <li>10. The Organiser may at its sole and absolute discretion amend the Terms and Conditions set out herein from time to time, without any prior notice. The Organiser reserves the rights to alter, cancel, terminate or suspend the Contest, mechanism of the Contest, the prizes and/or any part thereof without any prior notice. For the avoidance of doubt, the alteration, cancellation, termination or suspension by the Organiser of the prize, Contest or any part thereof shall not entitle the Participants to any claim or compensation against the Organiser (in cash or in any kind) for any and all loss or damage suffered or incurred by the Participants whether as a direct or indirect result of the act of alteration, cancellation, termination or suspension.</li> <li>11. The Organiser excludes all its responsibilities and liabilities arising from any postponement, cancellation, delay or changes or modification to the Contest or prizes or due to any other unforeseen circumstances beyond the Organiser’s control such as governmental interference, civil commotion, riot, war, strikes, act of God, act of terrorism (including but not limited to any act of violence, hostility, national</li> </ol> |
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|                                                            | emergency, occurrence of any epidemic/pandemic outbreaks) and for any act or default by any third-party suppliers or vendors.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| <b>Notice Under the Personal Data Protection Act 2010:</b> | <ol style="list-style-type: none"> <li>1. This written notice ("Notice") serves to inform you that your personal data is being processed by or on behalf of F&amp;N Beverages Marketing Sdn Bhd ("F&amp;N" or "we" or "us"). Further, by submitting this Contest Entry, you hereby consent to the processing of your personal data by F&amp;N in the manner as specified in this Notice. We shall be processing your personal data that you have provided to us, including but not limited to, your name, national identity card number, contact number, address and any other information that we have requested from you for this Contest Entry. F&amp;N will be processing your personal data, including any additional information you may subsequently provide to F&amp;N, for the purposes of conducting this Contest and contacting you (if necessary).</li> <li>2. The personal data that you provide us may be disclosed to our service providers only for the aforementioned purposes. You are responsible for ensuring that the personal data you provide us is accurate, complete and not misleading and that such personal data is up to date. You may access and request for the correction of your personal data and/or limit the processing of your personal data or make any enquiries or complaints in respect of your personal data, by emailing our service provider at <a href="mailto:fulfilment@omnitem.com.my">fulfilment@omnitem.com.my</a>. In the event of any inconsistencies between the English version and the Bahasa Malaysia version of this Notice, the English version shall prevail over the Bahasa Malaysia version.</li> <li>3. The Organiser reserves the right to disqualify your Entry in the event that you do not agree with or consent to the collection and/or processing of your personal data without any prior notice at its absolute discretion.</li> <li>4. For a more detailed description of our privacy practices, please refer to our Privacy Policy at <a href="https://www.fn.com.my/privacy-policy/">https://www.fn.com.my/privacy-policy/</a>.</li> </ol> |
| <b>Other Terms:</b>                                        | <ol style="list-style-type: none"> <li>1. By participating in this Contest, the Participants are taken to have read, understood and agreed to be bound by the Terms &amp; Conditions of this Contest, and accept that all decisions made by the Organiser shall be final and binding. The Organiser reserves the right to change, amend, add or delete any of the Contest Terms &amp; Conditions at any time without prior notice to the Participants and the Participants agree that their continued participation in the Contest will constitute their acceptance of the revised Terms and Conditions.</li> <li>2. These Contest Terms &amp; Conditions are prepared in several languages. In the event of any inconsistencies between all the available versions, the English version on the website at: <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a> shall prevail.</li> <li>3. For further inquiries about the Contest, please visit the Organiser's website at: <a href="https://www.fn.com.my/promotions-contests/">https://www.fn.com.my/promotions-contests/</a>.</li> </ol>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |